



Move Illinois Quarterly - May 13, 2019



Move Illinois Quarterly - May 13, 2019

AGENDA

Move Illinois Update

Importance of Safety

Central Tri-State Project

How a Capital Program Affects Tolling

Diversity Update

Q&A Panel





ROADWAY SAFETY

IT'S EVERYONE'S RESPONSIBILITY







DROP IT AND DRIVE



GIVE THEM DISTANCE



LIFE OR DEATH

ADVANCING WORK ZONE SAFETY

Follow maintenance of traffic

Be mindful entering/exiting work zones

Request trooper assistance as needed

Automated work zone speed detection



CENTRAL TRI-STATE TOLLWAY (I-294) PROGRESS

THROUGH APRIL 2019

25% corridor budget committed

49 construction and professional service contracts awarded

60% of corridor designed

PROJECT GOALS

95% of corridor designed by end of 2019

Flexibility to move projects forward

40% of corridor constructed by end of 2022

CENTRAL TRI-STATE TOLLWAY SCHEDULE

PROJECT LIMITS	2019	2020	2021	2022	2023	2024	2025	2026
95th Street to LaGrange Road (4296)								
Mile Long Bridge (4221)								
75th Street to I-55 (4297)								
I-55 to Ogden Avenue (4298)								
BNSF (4222)								
Ogden Avenue to Cermak Toll Plaza (4265)								
Cermak Toll Plaza to St. Charles Road (4300)								
St. Charles Road to North Avenue (4301)								
North Avenue to Wolf Road (EOWA)								
Wolf Road to O'Hare Oasis (4302)								
O'Hare Oasis to Balmoral Avenue (4303)								
Permanent ITS (4308)								
Miscellaneous								
Maria Illiania Overstaulia, Maria 12, 2010								

Move Illinois Quarterly - May 13, 2019



Keep the project on schedule

Provide extra time for complex projects

Foster competitive bidding



ANTICIPATED MATERIAL REQUIREMENTS

Composite pavement selection

Material needs ramp up to 2024

Anticipated needs

- Nearly 531,000 cubic yards of concrete
- Nearly 913,000 tons of asphalt
- Quantities for the Mile Long Bridge



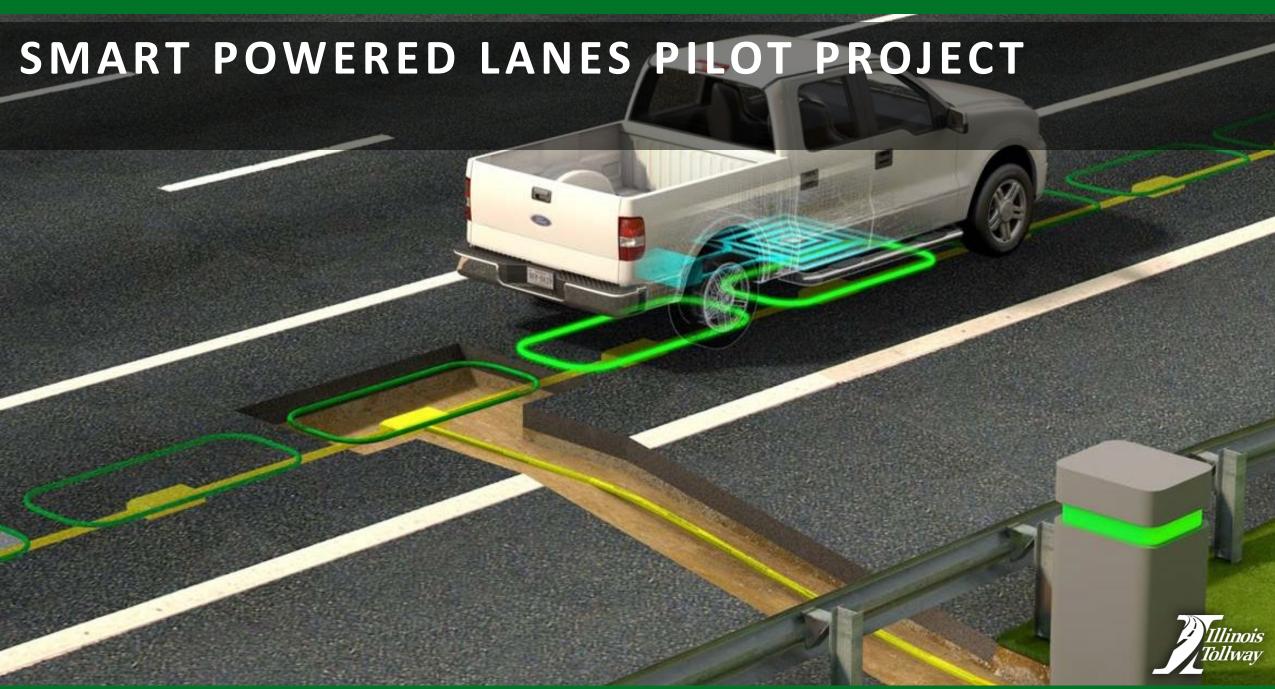
ANTICIPATED LABOR REQUIREMENTS

Ramp up to 2024

Top trades and estimated manpower:

TRADE	FTE 2024				
Laborer	214				
Operator	144				
Iron worker	129				
Electrician	120				
Carpenter	37				







CAPITAL PROGRAM AFFECTS ALL ASPECTS OF THE AGENCY

Need for more power

Need to address increased volume

Need to adopt complex processing systems



FINDING THE RIGHT SOLUTIONS 2011 TOLLING TECHNOLOGY MARKETPLACE SURVEY

Focused on...

Scalability

Flexibility

Transparency

Process:

Request for Information

7,000 requirements and detailed flow charts

Request for Proposals (qualifications-based)

Accenture Tolling Solution

FIRING ON ALL CYLINDERS

Expanding...



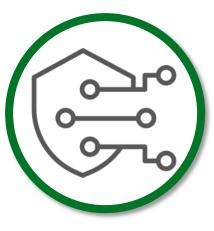
Revenues



Customer Service



Transparency



Security





 New toll plazas, new cameras and new ATPMs

• Full transaction lifecycle integrity, with full monitoring and alarms

• Improved file format and file management with third-parties

Long-awaited new business rules

Separate and robust testing and training environments





Improvements

- Modern website for improved self-service
- Automation of emails and robocalls
- Temporary license plate capability
- Online search-by-plate functionality
- Expanded correspondence
- Case management capability to prevent human error





Full transaction lifecycle integrity

Expanded account correspondence records

Data integrity between tables

Robust reporting capability





- Tokenized credit card data
- PIN pads for credit card transactions
- Audit trail of transactions and account access
- Modern password and access management
- 24/7 robust monitoring
- Predictable and robust patching and release schedules



COST STABILITY

Even with tremendous expansion and enhancement, the Tollway's cost per transaction has remained stable

- Growth in transaction volume
- Reduction in leakage
- Faster introduction of new revenue programs
- Automation of previously manual processes

- Improved self-service capacity
- State contracts for infrastructure
- Modular storage

LESSONS LEARNED



Prepare stakeholders for the active, 24/7 support of a modern system



Size the infrastructure, but round up



Size the network, but round up



Prepare for constant patches and releases related to security



Carefully prepare customers for online security changes



Carefully message the value being delivered





STRENGTHENING DIVERSITY THROUGH INCLUSION



Access

- 465 D/M/WBE and veteran-owned firms associated with *Move Illinois*
- Nearly 390 Earned Credit Program (ECP) hires since 2005
- 18 ConstructionWorks provider locations offer access to workforce training



Participation

- \$1.9 billion committed to small, diverse and veteran firms since the start of Move Illinois
- \$111.5 million paid to certified veteran-owned businesses since 2015
- Nearly 45% minority workforce on Tollway construction projects



Advancement

- Nearly 470 unique businesses served by Technical Assistance
- 154 Partnering for Growth agreements



DIVERSITY PROGRAMS

PROFESSIONAL SERVICES

Disadvantages Business Enterprise Program

Partnership for Growth – Professional Services

Veteran Business Program

CONSTRUCTION

ConstructionWorks

Disadvantages Business Enterprise Program

Earned Credit Program

Equal Employment Opportunities Program

Job Order Contracting

Partnering for Growth – Construction

Small Business Initiative

Technical Assistance

Veteran Business Program

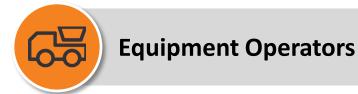
CONSTRUCTIONWORKS PROGRAM TEACHING TRADES, BUILDING CAREERS

Benefits for Contractors

- Access to skilled workers
- Diversity your workforce
- Earn bid credits
- Increase chances of winning contracts
- Marketing edge for subcontractors
- Pre-screened and trained candidates
- Receive cash incentives

Variety of Skilled Workers Available

Ready for the heavy highway construction industry













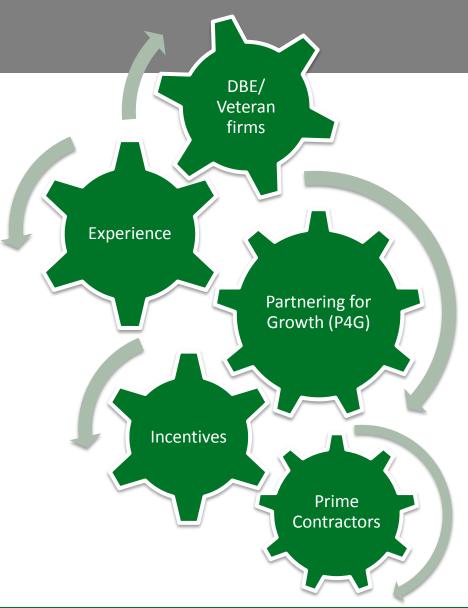
PARTNERING FOR GROWTH PROGRAM YOU CAN DO IT!

Program Simplicity

- Templates are available online
- Agreements are possible with current subs
- Mentors may incorporate protégés into existing training programs

Benefits and Incentives

- Prime contractors earn bid credits
- Prime consultants earn DBE credit
- Protégé firms gain experience necessary to grow and succeed
- Increases pool of experienced contractors and consultants ready to perform on Tollway projects
- Supports existing Diversity programs



Q&A PANEL

What's the status of the railroad agreement?

When will the next PSB be available?

Is the Tollway going to take over I-80?



