



## Record of Meeting | October 19, 2017

The Illinois State Toll Highway Authority (the “Tollway”) held the regularly scheduled Customer Service & Planning Committee Meeting on Thursday, October 19, 2017 in the Boardroom of Tollway Headquarters in Downers Grove, Illinois. The Meeting was held pursuant to By-Laws of the Tollway upon call and notice of the Meeting executed by Chairman Robert J. Schillerstrom and posted in accordance with the requirements of the Illinois *Open Meetings Act*. The Meeting was open to the public.

*[Bolded entries indicate issues which may require follow-up to present or report to Directors.]*

## Call to Order / Pledge of Allegiance / Roll Call

Committee Chair Bob Schillerstrom called the Meeting to order at approximately 10:00 a.m., inviting attendees to rise and join in the Pledge of Allegiance.

In accordance with Tollway By-Laws, Chairman Schillerstrom then appointed Director Joe Gomez to serve as an alternate member for the duration of the October 19, 2017 Customer Service & Planning Committee meeting.

Chairman Schillerstrom then asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Committee Members Present:	Committee Members Not Present:
Committee Chair Bob Schillerstrom	Director James Banks
Director Joe Gomez [appointed as alternate]	Director Neli Vazquez Rowland
Director Craig Johnson	

The Board Secretary declared a quorum present.

## Public Comment

Committee Chair Schillerstrom then opened the floor for public comment.

Joseph Scropo, of Oak Brook, Illinois, addressed the Committee. Mr. Scropo expressed interest in the design plans for roadway construction planned for I-294 between Cermak Road and 31<sup>st</sup> Street. In addition, he inquired about the Tollway’s potential replacement of a sound wall



located on I-294 between 22<sup>nd</sup> Street and 31<sup>st</sup> Street. *[Secretary's note: Tollway Communications staff met with Mr. Scroppo post-meeting regarding his inquiries.]*

Committee Chair Schillerstrom thanked Mr. Scroppo for his comments.

### Committee Chair's Items

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*Item 1: Approval of the Minutes of the Regular Customer Service & Planning Committee Meeting held on May 22, 2017.*

Committee Chair Schillerstrom called for a motion to approve **Committee Chair's Item 1**, the Minutes of the regular Customer Service & Planning Committee meeting held on May 22, 2017, as presented. Director Johnson made a motion for approval; seconded by Director Gomez. Committee Chair Schillerstrom asked if there are any questions, concerns or requests for amendment. Hearing nothing, Committee Chair Schillerstrom called for a vote. The motion was PASSED unanimously.

Chairman Schillerstrom stated that the planned presentation of the Systemwide Master Landscape Plan will be deferred to a later meeting.

### Items for Consideration

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#### Business Systems

*Item 1: Award of Contract 17-0127 to Transitions, N.F.P. (d.b.a. The Printer's Mark) for the purchase of Printing and Mailing Services in an amount not to exceed \$8,100,000.00 (State Use Program).*

Chairman Schillerstrom called for a motion to approve placement of **Business Systems Item 1** on the full Board agenda with the Committee's recommendation for approval. Director Gomez made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Johnson, Chairman Schillerstrom (3)

Nays: None (0)

The motion was PASSED.



*Item 2:* Award of Contract 17-0172 to Ada S. McKinley Community Services, Inc. for the purchase of Transponder Fulfillment Services in an amount not to exceed \$6,000,000.00 (State Use Program).

Chairman Schillerstrom called for a motion to approve placement of **Business Systems Item 2** on the full Board agenda with the Committee's recommendation for approval. Director Gomez made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Johnson, Chairman Schillerstrom (3)

Nays: None (0)

The motion was PASSED.

*Item 3:* Renewal of Contract 13-0007 to The Chicago Lighthouse for People Who Are Blind or Visually Impaired for the purchase of Call Center and Payment Processing Services in an amount not to exceed \$115,000,000.00 (State Use Program).

Chairman Schillerstrom called for a motion to approve placement of **Business Systems Item 3** on the full Board agenda with the Committee's recommendation for approval. Director Gomez made a motion for approval; seconded by Director Johnson. Chairman Schillerstrom asked if there are any questions, concerns or requests for discussion. Hearing nothing, Chairman Schillerstrom called for a roll call, the vote of yeas and nays being as follows:

Yeas: Director Gomez, Director Johnson, Chairman Schillerstrom (3)

Nays: None (0)

The motion was PASSED.

## **Adjournment**

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There being no further business before the Committee, Chairman Schillerstrom called for a motion to adjourn. Director Johnson made a motion to adjourn; seconded by Director Gomez. Committee Chair Schillerstrom called for a vote. The motion was PASSED unanimously.



The Meeting was adjourned at approximately 10:06 a.m.

Minutes taken by: \_\_\_\_\_

Christi Regnery  
Board Secretary  
Illinois State Toll Highway Authority