

**PUBLIC NOTICE**  
**The Illinois State Toll Highway Authority**  
**Schedule of Committee Meetings**  
July 23, 2012

Public Notice is hereby given of the schedule for the Board Committee Meetings to be held during the month of July 2012.

**Customer Service Committee Meeting**  
July 26, 2012 – 10:00 a.m.  
Central Administration Building

**ILLINOIS STATE TOLL HIGHWAY AUTHORITY**

**CUSTOMER SERVICE  
COMMITTEE MEETING AGENDA**

**July 26, 2012 10:00 a.m.**

**1. CALL TO ORDER**

**2. ROLL CALL**

**3. COMMITTEE CHAIR**

1. Approval of Minutes of the Customer Service Committee held on May 16, 2012.
2. Additional Items

**4. EXECUTIVE DIRECTOR**

1. Committee Work Plan Re-cap
2. Presentation of Fleet, Feedback Transponders, and Call Center
3. Additional Items

**5. PUBLIC COMMENT**

**6. UNFINISHED BUSINESS**

**7. NEW BUSINESS**

**8. EXECUTIVE SESSION**

**9. ADJOURNMENT**