

# Strategic Planning Committee Work Plan

Key Decisions	Decision-Making Timeframe		
	1-6 Months	6-12 Months	12 Months +
Non-Tolled Ramp Review	X		
Environmental and Sustainability Policy	X		
Traffic Noise Policy	X		
Cost Share Policy	X		
Interchange Policy Updates/Priorities		X	
Congestion Pricing		X	
Land Use and Right-of-Way Evaluation		X	
Multi-Modal Planning		X	
Freight Accommodation Planning		X	
Sign Policy (Electronic Billboards)			X
Innovative Financing Options			X



# Strategic Planning Committee

## Additional items to consider

- Issues from 9/21/11 Strategic Planning Committee meeting
- Issues raised from other committees

## Timeframes based on Move Illinois Program investments

- Some items will be continuously evaluated by the committee

Key Decisions	Decision-Making Timeframe		
	1-6 Months	6-12 Months	12 Months +
Diversity		X	
Customer/User Surveys		X	
Expanded Use of Oases		X	
Supplemental Revenue Generation (land, towers, utilities, etc.)			X



# Customer Service Committee Workplan

Key Decisions	Decision-Making Timeframe		
	4-6 months	6-12 months	12+ months
Violations Framework (fines vs. fees / notices vs. invoices)		X	X
Violations “Look-Back” (two-year rule)		X	X
Toll Discounts			X
American Express Usage	X		
Feedback Transponder Purchase Plan	X		
Collection Litigation Plan		X	