

## **RELOCATION PROGRAM SUMMARY**

The Illinois Tollway has a Relocation Program to assist those affected owners, occupants and businesses that are impacted by Tollway projects. When you receive your notice of intent to acquire with relocation, please make an appointment with your relocation counselor, identified on the notice. Your assigned relocation counselor will meet with you, go over the Tollway Relocation Program, discuss your eligibility and answer your questions. In summary, the program provides the following:

You are eligible for benefits if you are a **citizen or legal immigrant** and you have **lived in the house or apartment for at least 180 days** before the Tollway makes an offer to buy the property from the owner of record. An illegal alien will **not be eligible** to receive any benefits.

A relocation counselor will work to meet with you to discuss eligible benefits, identify a functionally equivalent replacement dwelling, assist you in completing claim forms and provide counseling, advisory services and benefit coordination.

If you are the owner-occupant of your home, the benefits will include paying for your moving expenses, paying eligible closing costs for buying your new home, and may include paying for special expenses such as short-term storage. Other benefits may include a purchase supplement to a property owner pursuant to the Toll Highway Act which shall not exceed \$25,000.

If you are a renter or have owned your old home for more than 90 days but less than 180 days before the Tollway makes an offer for your old home, the benefits include paying for your **moving expenses**, paying **special expenses** such as short-term storage and utility deposits, and paying a **purchase supplement or rental assistance** for the difference (up to \$5,250) between the rent at your old home and the cost of the <u>comparable</u> unit that is provided to you by your relocation counselor.

To receive benefits, you must meet with your relocation counselor, complete your relocation interview and complete and submit all appropriate eligible claim forms and necessary documentation needed to support and approve your claims. Your claim forms must be supported by documentation that supports the expense, including bills, certified prices, paid receipts or other reasonable evidence.

You will be provided at least 90 days notice before the Tollway requires you to move, and that notice will include one functionally equivalent replacement dwelling which is comparable to your present home and is currently available on the market.

If you do not agree with the amount of your benefits, you have the **right to appeal** the decision as to your benefits by filing a written notice to the Tollway's General Counsel within 90 days of notification of approval or denial of a claim.