



# NEWS

**FOR IMMEDIATE RELEASE**  
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## **ILLINOIS TOLLWAY TO PROVIDE I-PASS CUSTOMER SERVICE AND INFORMATION AT MID-WEST TRUCKERS ASSOCIATION EVENT IN PEORIA**

**DOWNERS GROVE, IL** – The Illinois Tollway will attend the Mid-West Truckers Association Truck and Trailer Show on Friday, February 3, and Saturday, February 4, in Peoria to offer on-site I-PASS customer service and to provide information about services the Tollway offers to professional truckers using its 292-mile system.

“We greatly value the commercial truckers who rely on our roadways to travel conveniently and safely across Northern Illinois and want to support this transportation industry,” said Illinois Tollway Executive Director Greg Bedalov. “Working with the Mid-West Truckers Association gives us the opportunity to offer customer service to professional truckers at the Mid-West Truck and Trailer Show and share information about the Tollway dedicated fleet service team and other resources.”

The Mid-West Truckers Association’s Truck and Trailer Show will be held at the Peoria Civic Center, 201 Southwest Jefferson Avenue.

I-PASS customer service representatives will be at the show to assist truckers and transportation companies in opening new commercial I-PASS accounts and updating existing accounts to help truckers travel more efficiently and conveniently. Tollway representatives will be present from 9 a.m. to 5 p.m. on Friday, February 3, and from 9 a.m. to 4 p.m. on Saturday, February 4.

The Illinois Tollway offers special services geared to operators of commercial vehicles, which in 2016 accounted for nearly 12 percent of the Tollway’s 932 million toll transactions.

Commercial trucking businesses can obtain assistance in managing their I-PASS accounts by contacting the Tollway’s new fleet customer service team at 855-826-6410 or through the Customer Service link on the agency’s website [illinoistollway.com](http://illinoistollway.com).

Additional services for commercial trucking businesses include online access from the Tollway’s website to the superload permits required for overweight and oversize trucks.

Truckers and trucking companies can also sign up for Tollway Tweets, which provide current information on traffic conditions and roadway incidents on all five of the agency’s toll roads. The Tollway also provides a quarterly newsletter, Fleeting Moments, with important information for trucking companies, including updates on Tollway construction, permit requirements and toll rates.

The Mid-West Truckers Association represents and services 3,000 members in 15 states. Mid-West Truckers Association members are trucking companies and companies that operate trucks as part of their business. Mid-West Truckers Association works closely with state and federal agencies involved in the trucking industry. The association serves on many state, regional and

national advisory boards and is considered a leader in representing the trucking industry in the Midwest.

**About the Illinois Tollway**

The Illinois Tollway is a user-fee system that receives no state or federal funds for maintenance and operations. The agency maintains and operates 292 miles of interstate tollways in 12 counties in Northern Illinois, including the Reagan Memorial Tollway (I-88), the Veterans Memorial Tollway (I-355), the Jane Addams Memorial Tollway (I-90), the Tri-State Tollway (I-94/I-294/I-80) and the Illinois Route 390 Tollway.

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