# THE ILLINOIS TOLLWAY

# **Affirmative Action Plan**

Fiscal Year 2016 (July 1, 2015-June 30, 2016)



Greg Bedalov
Executive Director

Lisa G. Williams
Equal Employment Opportunity/
Affirmative Action Officer
& ADA Coordinator

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### INTRODUCTION

The Illinois Human Rights Act authorizes the Illinois Department of Human Rights (IDHR) to issue guidelines for Development and Implementation of Affirmative Action Plans by State Agencies and to approve such Plans. These guidelines apply to the state executive departments, boards, commissions and instrumentalities of Illinois state government.

An Affirmative Action Plan is a detailed, results-oriented, set of procedures arising from an in-depth review of all aspects of the agency's employment process, which may impact upon the full utilization of equal employment opportunities for minorities, women and people with disabilities.

Each fiscal year, state agencies' Affirmative Action Plans must adhere to the format, content and procedures outlined by the Technical Assistance Guide for the Development of Affirmative Action Plans and Quarterly Reports for Illinois State Executive Agencies.

The Guidebook outlines and explains the components of the plans and sets forth the criteria for affirmative action performance. The Liaison Unit of IDHR is responsible for monitoring and implementing these guidelines.

This Affirmative Action Plan adheres to the format, content and procedures as outlined by IDHR.

# SECTION ONE

# Equal Employment Opportunity/Affirmative Action Plan Program Certification

Agency:

The Illinois State Toll Highway (Tollway)

Address:

2700 Ogden Avenue, Downers Grove, IL 60515

Telephone:

630/241-6800, ext. 1010, TDD 630/241-6898

**Executive Director:** 

**Greg Bedalov** 

EEO/AA Officer:

Lisa G. Williams

This is to certify that the attached document represents the Equal Employment Opportunity/ Affirmative Action Plan of the Illinois Tollway.

Executive Director

Date

EEO/AA Officer ADA Coordinator Date

#### **Policy Statement**

The Illinois Tollway affirms its commitment to the full realization of affirmative action and equal opportunity in its employment practices.

It is the policy of the Tollway to create a favorable work environment in which all employees, regardless of race, color, religion, national origin, ancestry, age, sex, marital status, order of protection status, disability, military status, sexual orientation, unfavorable discharge from military service, arrest record, or citizenship status, can enjoy equal opportunities in their employment relationship. In an effort to maintain equal employment opportunities, the Tollway has recognized the need to adopt, implement, and periodically evaluate the Affirmative Action Plan which consists of specific action measures to be taken in order to achieve its goals.

The Tollway has developed, and maintains, a comprehensive Affirmative Action Plan covering all elements of its personnel policies and practices. Discriminatory employment barriers shall be removed when and where they are found to exist in order to enable all individuals to qualify for employment opportunities on an equal basis. All levels of management staff are committed to carrying out the requirements of the Affirmative Action Plan and creating a work environment free from discriminatory harassment and unlawful discrimination.

#### The Tollway's Equal Employment policy requires that:

- 1. Decisions regarding recruitment, hiring, training, promotion, layoff and awarding of benefits must be made without regard to the following bases; including but not limited to race, color, religion, national origin, ancestry, age, sex, marital status, order of protection status, disability, military status, sexual orientation, unfavorable discharge from military service, arrest record, or citizenship status.
- 2. A commitment to undertaking affirmative action to correct the underutilization of minorities and females in all levels of employment.
- 3. The agency is committed to implementing sexual harassment and other harassment policies and programs.
- 4. The agency is committed to undertaking affirmative action to increase the number of persons with disabilities in the agency as a whole.
- 5. The support and commitment is expected of all executive, managerial and supervisory staff in implementing the agency's affirmative action plan.

6. Any employee or job applicant who feels that he or she has been subjected to unlawful discrimination or harassment by employees, officers, or agents of the Tollway is requested to report the incident or complaint directly to his or her direct supervisor or the EEO/AA Officer who will investigate and attempt to resolve the matter. Retaliation for filing a complaint will not be tolerated. Anyone found to have retaliated against a complainant will be subject to discipline up to and including discharge.

The Tollway has taken active steps in creating an aggressive program to eliminate and prohibit discriminatory harassment of any kind, including sexual harassment. The policy regarding zero tolerance has been widely communicated within the Tollway and to prospective employees. Sexual Harassment training is ongoing for managers, supervisors and staff. Complaints of sexual harassment are addressed swiftly and effectively.

As Executive Director, I am committed to undertaking affirmative action in order to correct any underutilization of minorities, females or individuals with disabilities that exist within the Tollway in all levels of employment.

Greg Bedalov Executive Director

Lisa G. Williams
EEO/AA Officer and ADA Coordinator

Date

#### **AGENCY PROFILE**

#### **MISSION STATEMENT**

The Illinois Tollway is dedicated to providing and promoting a safe and efficient system of highways while ensuring the highest possible level of customer service.

The Illinois Tollway is dedicated to providing and promoting a safe and efficient system of highways while ensuring the highest possible level of customer service.

The Illinois Tollway operates, maintains and staffs a 24-hour, seven-day-a-week tollway operation that consists of 286 miles of roadway. The Tollway is composed of four routes: the Tri-State (I-94/I-294/I-80), Jane Addams Memorial (I-90), Reagan Memorial (I-88) and the Veterans Memorial (I-355) tollways. The Tollway has about 111 facilities that span across 12 counties in Northern Illinois, including toll plazas, maintenance garages, communications towers, oases and a central administration site.

In 2011, the Illinois Tollway completed a comprehensive 18-month review and public discussion of the Illinois Tollway's needs for its existing system and opportunities to improve regional mobility. As a result of the public input and discussion, the Illinois Tollway Board of Directors adopted the 15-year, \$12 billion capital program, *Move Illinois: The Illinois Tollway Driving the Future*.

Move Illinois is addressing the needs of the existing Tollway system, as well as:

- Rebuilding and widening the Jane Addams Memorial Tollway (I-90) as a stateof-the-art 21st century corridor
- Constructing a new, all-electronic interchange to connect the Tri-State Tollway (I-294) to I-57
- Building a new, all-electronic Elgin O'Hare Western Access
- Funding planning studies for the Illinois Route 53/120

Move Illinois will improve mobility, relieve congestion, reduce pollution and link economies across Northern Illinois. Further, Move Illinois will be the "cleanest and greenest" program in the Tollway's history by seeking to minimize the environmental impact of new roadway construction by reducing, recycling and reusing materials.

The *Move Illinois* Program is projected to create as many as 120,000 permanent jobs and link economies across the Midwest region. The Illinois Tollway is committed to ensuring that this region remains competitive with other major cities in the U.S. and around the world and unlocking the economic potential of the region for years to come.

The *Move Illinois* Program is funded by bonds and toll revenue generated through a toll rate increase for passenger vehicles in 2012 and a previously approved increase for commercial vehicles beginning in 2015.

The Illinois Tollway staff of approximately 1,461 employees, is responsible for the maintenance and operations of the roadway system, including collecting, processing and auditing over \$1 billion in revenue. In 2014, Illinois Tollway operating revenues

and investment income totaled \$1,036 million, including \$969 million of tolls collected via cash and I-PASS from an estimated 1.4 million motorists per day. Other revenue sources include evasion recovery including payment of unpaid tolls and associated fines, concession revenue from the oases, investment income, rental income from towers and fiber optic lines and other miscellaneous receipts.

The Illinois Tollway is a user-fee system that receives no state or federal dollars to support the operation and maintenance of the Tollway system. The Tollway depends on toll revenues and proceeds from the issuance of revenue bonds for the expansion, reconstruction and improvement of the Tollway system.

The Illinois Tollway's headquarters are located in Downers Grove, Illinois. All administrative, engineering, financial, telecommunications, electronic data processing, Illinois State Police District 15 and legal services are performed at this location.

#### AREAS TO BE ADDRESSED

In fiscal year 2015, 10 internal EEO cases were filed. Eighty-four reasonable accommodation requests were received. The training subjects for fiscal year 2016 will be ADA and diversity awareness.

#### **Identification and Duties of EEO/AA Officer**

Lisa G. Williams, EEO/AA/Ethics Officer and ADA Coordinator
The Illinois Tollway
2700 Ogden Avenue
Downers Grove, IL 60515
630/241-6800, extension 1010
TTY 630/241-6898

#### Responsibilities:

The EEO/AA Officer has responsibility for planning, evaluating, reporting and documenting all phases of the Affirmative Action Plan. The EEO/AA Officer is responsible for developing and managing the investigative process for complaints of discrimination or harassment. The EEO/AA Officer processes complaints of discrimination or harassment made by employees against the Illinois Tollway, reviews, receives, investigates and makes recommendations for remedial action when deemed appropriate, prepares all correspondence and reports, and establishes a total working file. The EEO/AA Officer is also the Americans with Disabilities Act (ADA) Coordinator and is responsible for ADA activities. The EEO Office is also responsible for ensuring all required federal and state posters are current and posted in a visible location at each of its locations.

#### Additional responsibilities of the EEO/AA Officer include, but are not limited to:

1. Developing the Tollway's Affirmative Action Plan, goals, and objectives;

- 2. Assisting in identifying and solving EEO and disability related problems;
- Designing and implementing internal audits and reporting systems for measuring the effectiveness of agency programs, indicating need for remedial action and the degree to which the Tollway's goals and objectives have been attained;
- 4. Serving as liaison between the Tollway and EEO enforcement authorities;
- Serving as liaison between the agency and organizations that advocate on behalf of minorities, women and individuals with disabilities;
- 6. Informing management of developments in the EEO field;
- 7. Assisting in the evaluation of employees and job applicants so that minorities, women and persons with disabilities are given equal employment opportunity;
- 8. Regularly conferring with managers, supervisors and employees to ensure that the Tollway's EEO policies are observed;
- 9. Advising managers and supervisors if employment practices comply with the Illinois Human Rights Act;
- 10. Reporting to IDHR all internal and external complaints of discrimination against the agency;
- 11. Assisting in the investigation of internal and external complaints of discrimination as specified in Section 2520.790 (a & b) of the Administrative Code regulations;
- 12. At the request of the Executive Director, directing Tollway staff in taking appropriate action to correct discriminatory practices identified by the Department and reporting to the Executive Director on the progress of actions taken;
- 13. In conjunction with the filing of quarterly reports, submitting recommendations to the Executive Director and the Department for improvements to the agency's Affirmative Action Plan;
- 14. Immediately notifying the Executive Director and the Department when unable to resolve employment practices or conditions which have or tend to have disparate impact on minorities, women, or people with disabilities:

15. Working with the Department to develop programs for the preparation and promotion of the affirmative action group in question in the event the Tollway is in noncompliance, as described in Section 2520.795,

#### The EEO/AA Officer's duties also include:

- 1. Reporting on and/or analyzing layoff reports [2520.770 (f)], reorganization reports [2520.770 (g)], hiring and promotion monitors [2520.770 (h)], and exit questionnaires [2520.770 (i)];
- Evaluating tests, employment policies and practices and reporting to the Executive Director any such policies, practices and evaluation mechanisms that have adverse impact on minorities, women, and people with disabilities. The Tollway's EEO Officer will also assist in the recruitment of minorities, women and people with disabilities;
- 3. Providing counseling for any aggrieved employee or applicant for employment who believes that he or she has been discriminated against because of including but not limited to race, color, religion, sex, sexual orientation, national origin/ancestry, age, order of protection status, marital status, arrest record, military status, including veteran status, unfavorable discharge from military service, disability, citizenship status, and disability.
- 4. Performing other duties as required or assigned.

Ultimate responsibility for implementation will reside with the Executive Director.

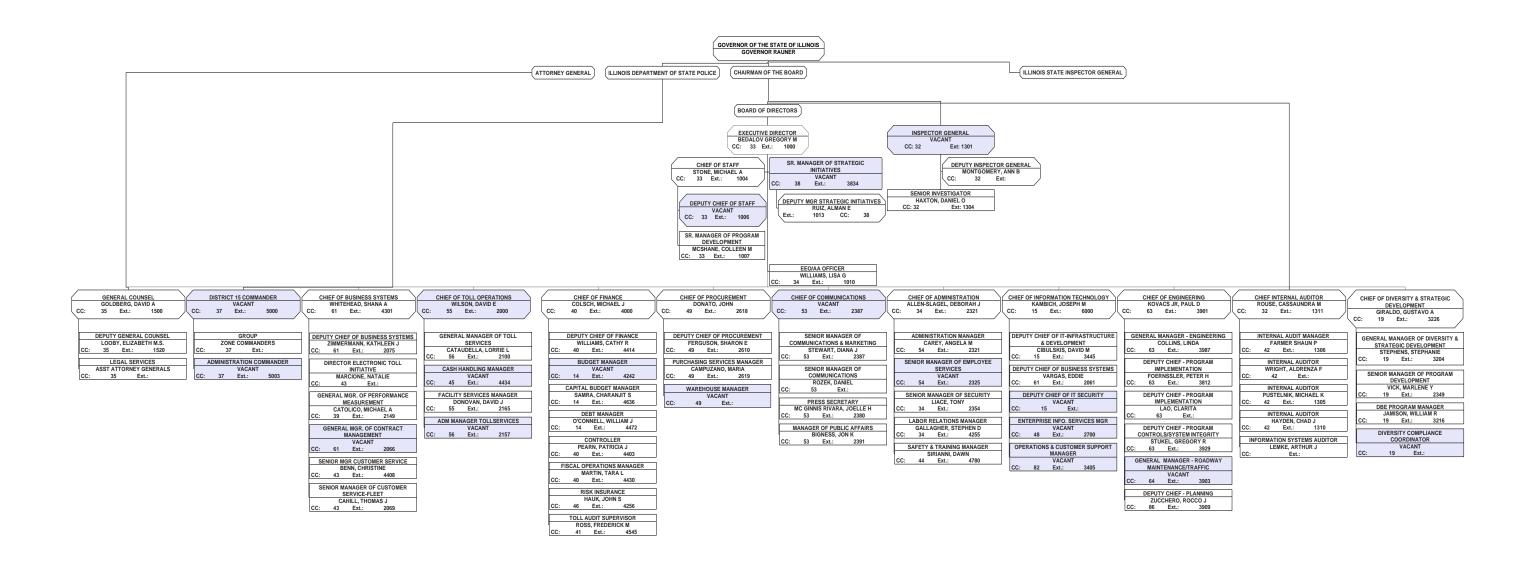
Greg Bedalov
Executive Director

Lisa G. Williams

EEO/AA Officer and ADA Coordinator

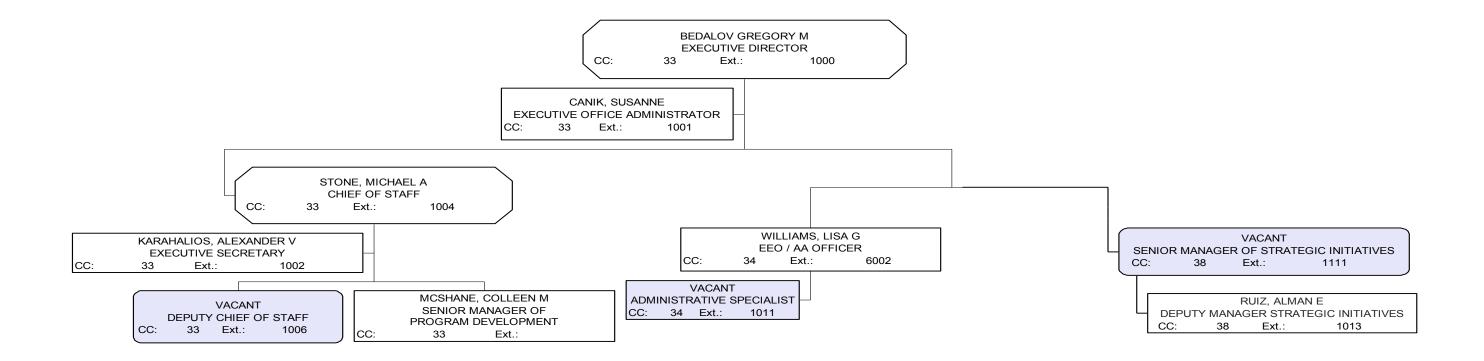
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# TABLE OF ORGANIZATION



September 1, 2015

# **EXECUTIVE**



August 13, 2015

# Methods of Disseminating The Agency's Affirmative Action Policy and Plan

#### **EEO/AA Policies Are**

- 1. Displayed on bulletin boards and in other conspicuous locations in the Central Administration building, Central Warehouse, Central Shop, Plazas and Maintenance Buildings;
- 2. Included in the Personnel Policies and Procedures Manual;
- 3. Included in brochures and other appropriate publications which discuss hiring practices of the Illinois State Toll Highway Authority;
- 4. Discussed in staff development training programs;
- 5. Included in new employee orientation;
- 6. Posted on the Tollway's website and intranet site.

#### The Affirmative Action Plan Is

- Distributed to the Executive Director, Chief of Staff, Deputy Chief of Staff, Chief of Administration, Senior Manager of Employee Services and the Inspector General;
- 2. Available for review by employees and the Board of Directors;
- 3. Available to all recruitment sources:
- 4. Submitted to the State Library, to the Illinois State Library Acquisitions Division, Illinois Document Division;
- 5. Posted on the Tollway's website and intranet site.

# SECTION TWO

#### **Internal Workforce Analysis**

This section of the Affirmative Action Plan includes a copy of the Workforce Analysis (DHR-9) and Workforce Transaction (DHR-10). Also included is a narrative analyzing each one of the summaries.

The Tollway reviews practices, policies, and procedures to determine whether they adversely affect minorities, women, or people with disabilities. New policies adopted during the year will be examined for their impact on affirmative action group members. Existing practices will also be examined for any ongoing or new effect they may have on affirmative action group members. Data will be analyzed to see whether one group of employees is more adversely affected than another by a particular policy or practice. If there appears to be a statistically significant difference between an affirmative action group and a non-affirmative action group in regards to the implementation of an agency policy or practice, the EEO/AA Officer will determine an appropriate course of action.

#### Important note about comparing underutilization figures from year to year

Beginning in fiscal year 2013, the Department of Human Rights modified the way it calculates utilization of minorities, women, and people with disabilities. Computation of the Availability Percent is now based upon a two-factor weighted mathematical formula (instead of the previous nine-factor weighted mathematical formula). Accordingly, the fiscal year 2012 and prior underutilization figures are not comparable to the underutilization figures of fiscal year 2013 and beyond.

#### Workforce Analysis by Region

Agency: Illinois Tollway Reporting Period: 7/7/15	Agency: Illinois Tollway	Reporting Period: 7/1/15	
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Region: 1

					MALES								F	EMALE	S									PERCE	NTAGES				
	Grand					_	Al /	NH								Al/					_		5/4.4						_
EEO Category	Total	Total	W	B/AA	H/L	Α	AN	OPI	OTH	D	Total	W	B/AA	H/L	A	AN	OPI	OTH	D	М	F	W	B/AA	H/L	A	AI/AN	NHOPI	OTH	D
Officials / Administrators																													
/ turningtrators	17	10	7	2	1						7	6	1							58.82%	41.18%	76.47%	17.65%	5.88%	0.00%	0.00%	0.00%	0.00%	0.00%
Professionals	105	64	50	3	2	9				1	41	28	7	3	2			1		60.95%	39.05%	74.29%	9.52%	4.76%	10.48%	0.00%	0.00%	0.95%	0.95%
Technicians	229	121	93	18	6	3			1	18	108	74	21	8	3			2	11	52.84%	47.16%	72.93%	17.03%	6.11%	2.62%	0.00%	0.00%	1.31%	12.66%
Protective Service	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Para- professionals	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Office / Clerical	142	46	39	3	3	1				7	96	56	25	11	3			1	9	32.39%	67.61%	66.90%	19.72%	9.86%	2.82%	0.00%	0.00%	0.70%	11.27%
Skilled Craft	357	355	297	26	26	2	1		3	26	2	1	1							99.44%	0.56%	83.47%	7.56%	7.28%	0.56%	0.28%	0.00%	0.84%	7.28%
Service / Maintenance	473	269	170	52	26	22				44	204	100	85	15	2			2	35	56.87%	43.13%	57.08%	28.96%	8.67%	5.07%	0.00%	0.00%	0.42%	16.70%
TOTAL	1,323	865	656	104	64	37	1	0	4	96	458	265	140	37	10	0	0	6	55	65.38%	34.62%	69.61%	18.44%	7.63%	3.55%	0.08%	0.00%	0.76%	11.41%

Grand Total Employees for Region 1:	Males:	865 65.38%	Females:	458 34.62%	Total Minorities: 403 30.39		10 0.8%	
White: 921 Black/Africar 69.61% American:	244 18.44%		101 7.63%	Asian: 47 3.55%	AI/AN: 1 0.08%	NHOPI: 0 0.00%	Disabled:	151 11.41%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NHOPI=Native Hawaiian or Other Pacific Islander D=Disabled OTH=Other DHR-9 (Rev. Feb. 2012)

<sup>\*</sup> Please note one male employee declared two ethnicities (Caucasian and Latino) therefore total number of employees is greater by one in the ethnic categories than in the gender counts.

#### Workforce Analysis by Region

Agency: Illinois Follway Reporting Period: 7/1/15	Agency: Illinois Tollway	Reporting Period: 7/1/15	
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Region: 2

					MALES	3							F	EMALE	S									PERCE	NTAGES				
EEO Category	Grand Total	Total	w	B/AA	H/L	Δ	AI / AN	NH OPI	ОТН	D	Total	W	B/AA	H/L	Δ	AI / AN	NH OPI	ОТН	D	М	F	W	B/AA	H/L	Α	AI/AN	NHOPI	ОТН	D
Officials /	Total	Total		]	I		,	011	<u> </u>		Total		D,,, u.t	11/2		/ · · ·	<u> </u>	<u> </u>		141			Direct	T 17/2	,,	7 (1)7 (1 1	1411011	<u> </u>	
Administrators	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.000/	0.009/	0.00%
7 tarriir ilotratoro	- 0	U									0									0.0076	0.0076	0.0076	0.00 /6	0.0076	0.0076	0.0076	0.00%	0.00%	0.00 /6
Professionals	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Technicians	7	4	4								3	3								57 14%	42 86%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Protective											Ť									0111170	12.0070	100.0070	0.0070	0.0070	0.0070	0.0070	0.0070	0.0070	0.0070
Service	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Para-																													
professionals	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Office / Clerical	2	0									2	2								0.00%	#######	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Skilled Craft	26	26	22		3	1				4	0											84.62%		11.54%	2 050/				
0	20	20			3	-				4	U									100.00%	0.00%	04.02%	0.00%	11.54%	3.05%	0.00%	0.00%	0.00%	15.38%
Service /	00	00	40								0.7	-00	7							44.070/	F0 700/	70.000/	47 400/	4.700/	4.700/	0.000/			0.050/
Maintenance	63	26	18	4	3	1					37	28	/		2				4	41.27%	58.73%	73.02%	17.46%	4.76%	4.76%	0.00%	0.00%	0.00%	6.35%
TOTAL	98	56	44	4	6	2	0	0		4	42	33	7	0	2	0	0	0	4	57.14%	42.86%	78.57%	11.22%	6.12%	4.08%	0.00%	0.00%	0.00%	8.16%

Grand Total Employees for Ro	egion 2:	Males:	56 57.14%	Females:	42 42.86%	Total Minorities:	21 21.43%	OTH: 0.0	0	
70 570/	lack/African American:	11 11.22%	Hispanic/Latino:	6 6.12%	Asian: 4 4.08%	AI/AN: 0 0.00%	NHOPI:	0 00%	Disabled:	8 8.16%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NHOPI=Native Hawaiian or Other Pacific Islander D=Disabled OTH=Other DHR-9 (Rev. Feb. 2012)

#### Workforce Analysis by Region

Agency: Illinois Tollway	Reporting Period: 7/1/15
	Reporting Period: 7/1/15

Region: 3

					MALES	;						F	EMALE	S								PERCEN	TAGES			
EEO Category	Grand Total	Total	W	B/AA	H/L	Α	AI / AN	NH OPI	D	Total	W	B/AA	H/L	Α	Al / AN	NH OPI	D	М	F	W	B/AA	H/L	Α	AI/AN	NHOPI	D
Officials / Administrators	0	0								0								0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Professionals	0	0								0								0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Technicians	2	2	2						1	0								100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	50.00%
Protective Service	0	0								0								0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Para- professionals	0	0								0								0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Office / Clerical	2	1	1							1	1							50.00%	50.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Skilled Craft	22	22	20		2				3	0								100.00%	0.00%	90.91%	0.00%	9.09%	0.00%	0.00%	0.00%	13.64%
Service / Maintenance	14	6	5		1					8	8							42.86%	57.14%	92.86%	0.00%	7.14%	0.00%	0.00%	0.00%	0.00%
TOTAL	40	31	28	0	3	0	0	0	4	9	9	0	0	0	0	0	0	77.50%	22.50%	92.50%	0.00%	7.50%	0.00%	0.00%	0.00%	10.00%

Grand Total Employees for Region 3:	Males:	31 77.50%	Females:	9 22.50%		Total Mino		3 7.50%		
White: 37 Black/African American: 92.50%	0 Hispa 0.00%	panic/Latino: 3 7.50%		Asian:	0 0.00%	AI/AN:	0 ).00%	NHOPI: 0 0.00%	Disabled:	4 10.00%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NHOPI=Native Hawaiian or Other Pacific Islander D=Disabled DHR-9 (Rev. Feb. 2012)

#### Summary of Workforce Analysis by Region

Agency: Illinois Tollway Reporting Period: 7/1/15
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**Grand Total** 

					MALES	3							F	EMALE	S									PERCEI	NTAGES				
EEO Category	Grand Total	Total	W	B/AA	H/L	Α	AI / AN	NH OPI	ОТН	D	Total	W	B/AA	H/L	Α	AI / AN	NH OPI	ОТН	D	М	F	W	B/AA	H/L	Α	AI/AN	NHOPI	ОТН	D
Officials /																													
Administrators	17	10	7	2	1						7	6	1							58.82%	41.18%	76.47%	17.65%	5.88%					
Professionals	105	64	50	3	2	9				1	41	28	7	3	2			1		60.95%	39.05%	74.29%	9.52%	4.76%	10.48%			0.95%	0.95%
Technicians	238	127	99	18	6	3			1	19	111	77	21	8	3			2	11	53.36%	46.64%	73.95%	16.39%	5.88%	2.52%			1.26%	12.61%
Protective Service																													
Para- professionals																													
Office / Clerical	146	47	40	3	3	1				7	99	59	25	11	3			1	9	32.19%	67.81%	67.81%	19.18%	9.59%	2.74%			0.68%	10.96%
Skilled Craft	405	406	339	26	31	3	1		6	33	3	1	1					1		100.25%	0.74%	83.95%	6.67%	7.65%	0.74%	0.25%		1.73%	8.15%
Service / Maintenance	550	301	193	56	30	23				44	249	136	92	15	4			2	39	54.68%	45.32%	59.77%	26.89%	8.18%	4.91%			0.44%	15.08%
TOTAL	1,461	955	728	108	73	39	1		7	104	510	307	147	37	12			7	59	65.35%	34.93%	70.82%	17.45%	7.53%	3.49%	0.07%		0.99%	11.15%

Grand Total Employees:	Males:	955 65.35%	Females:	510 34.93%	Total Minorities: 431 29.52	OTH: %	14 0.99%	
White: 1,035 Black/African 70.82% American:	255 17.45%	Hispanic/Latino:	110 7.53%	Asian: 51 3.49%	AI/AN: 1 0.07%	NHOPI:	Disabled:	163 11.15%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NHOPI=Native Hawaiian or Other Pacific Islander D=Disabled OTH=Other DHR-9 (Rev. Feb. 2012)

<sup>\*</sup> Please note one male employee declared two ethnicities (Caucasian and Latino) therefore total number of employees is greater by one in the ethnic categories than in the gender counts.

#### TRANSACTIONS DEFINITIONS

The following definitions were used for purposes of preparing this report:

**New Hire:** This involves a person hired into or appointed to a position within an agency in which he/she either has no prior agency history or whose recent employment experience was not with the hiring agency. These transactions would consist of any type of new appointment or the movement of an individual between agencies or merit systems.

**Promotion:** These transactions occur when an employee is advanced to a position with a higher salary range than his/her previous position, if within the same agency.

**Intra-Agency Transfer:** These transactions occur when an employee is transferred to a position of the same class to which appointed or to a position including similar qualifications, duties, responsibilities and salary range, in another division, section or other unit.

**Suspension:** These transactions involve a temporary removal from payroll for disciplinary reasons.

**Separation:** These transactions involve an employee who voluntarily leaves state service.

**Discharge:** This occurs when an employee is terminated for cause.

**Lay Off:** These transactions occur with the placement of an employee in non-paid, non-working status without prejudice either temporarily or indeterminately.

**Demotion:** These transactions occur when an employee is assigned to a vacant position in a class having a lower maximum permissible salary or rate than class from which the demotion was made for reasons of inability to perform the work, if within the same agency.

**Reduction:** These transactions involve the voluntary or involuntary movement of an employee to a vacant position in a class having a lower maximum permissible salary range, if within the same agency.

**Reinstatement:** These transactions occur when a former certified employee who resigned or terminated in good standing or whose position was reallocated downward or who was laterally transferred or whose name was placed on a reemployment list, if within the same agency.

**Reemployment:** These transactions occur when the certified employee is restored to an active work status after being selected from an official Recall/Reemployment List obtained from the Department of Central Management Services, if within the same agency.

**Upward Reallocation:** These transactions occur when the classification of an employee to a position with a classification of higher salary range resulting from the assignment of increased responsibilities making a higher position title more appropriate.

**Downward Reallocation:** These transactions occur when the classification of an employee changes to a position with a classification of a lower salary range resulting from the changes in assigned duties, which have fewer responsibilities.

Agency:	Illinois Tollway	Reporting Period: July 1, 2014-June 30, 2015
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EEO Category: OFFICIALS / ADMINISTRATORS

					MA	LES								FEM	ALES								PERCE	NTAGES					
Transaction	Grand Total	Total	W	B/AA	H/L	А	AI AN	NH OPI	ОТН	D	Total	w	B/AA	H/L	А	AI AN	NH OPI	ОТН	D	М	F	W	B/AA	H/L	А	AI AN	NH OPI	ОТН	D
New Hires	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Promotions	1	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%
Intra-Agency Transfers	1	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%
Suspensions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Separations	4	4	3	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	100.00%	0.00%	75.00%	0.00%	0.00%	25.00%	0.00%	0.00%	0.00%	0.00%
Discharges	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Lay Off	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Demotions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reductions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reinstatements	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reemployment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Upward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Downward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NH=Native Hawaiian or Other Pacific Islander OTH=Other D=Disabled

DHR-10 (Rev. Feb 2012)

Agency: Illinois Tollway Reporting Period: July 1, 2014-June 30, 2015	
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EEO Category: PROFESSIONALS

		[			MAI	LES								FEM	ALES								PERCE	NTAGES					
Transaction	Grand Total	Total	W	B/AA	H/L	Α	AI AN	NH OPI	ОТН	D	Total	W	B/AA	H/L	Α	AI AN	NH OPI	отн	D	М	F	W	B/AA	H/L	A	AI AN	NH OPI	ОТН	D
New Hires	4	2	2	0	0	0	0	0	0	0	2	1	0	0	0	0	0	1	0	50.00%	50.00%	75.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Promotions	4	2	2	0	0	0	0	0	0	0	2	1	1	0	0	0	0	0	0	50.00%	50.00%	75.00%	25.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Intra-Agency Transfers	7	4	3	0	1	0	0	0	0	0	3	3	0	0	0	0	0	0	0	57.14%	42.86%	85.71%	0.00%	14.29%	0.00%	0.00%	0.00%		0.00%
Suspensions	2	1	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	50.00%	50.00%	50.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Separations	11	9	7	1	0	1	0	0	0	0	2	2	0	0	0	0	0	0	0	81.82%	18.18%	81.82%	9.09%	0.00%	9.09%	0.00%	0.00%		0.00%
Discharges	2	1	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	50.00%	50.00%	50.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Lay Off	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Demotions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Reductions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Reinstatements	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Reemployment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Upward Reallocations	3	1	1	0	0	0	0	0	0	0	2	2	0	0	0	0	0	0	0	33.33%	66.67%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%
Downward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NH=Native Hawaiian or Other Pacific Islander OTH=Other D=Disabled

DHR-10 (Rev. Feb 2012)

Agency:	Illinois Tollway	Reporting Period: July 1, 2014 - June 30, 2015

EEO Category: TECHNICIANS

		ſ			MAI	LES								FEM	ALES								PERCE	NTAGES					
Transaction	Grand Total	Total	W	B/AA	H/L	А	AI AN	NH OPI	ОТН	D	Total	W	B/AA	H/L	Α	AI AN	NH OPI	ОТН	D	М	F	W	B/AA	H/L	А	AI AN	NH OPI	ОТН	D
New Hires	13	4	2	1	0	0	0	0	1	1	9	2	5	1	0	0	0	1	0	30.77%	69.23%	30.77%	46.15%	7.69%	0.00%	0.00%	0.00%	7.69%	7.69%
Promotions	20	15	10	3	2	0	0	0	0	2	5	2	2	0	1	0	0	0	0	75.00%	25.00%	60.00%	25.00%	10.00%	5.00%	0.00%	0.00%	0.00%	10.00%
Intra-Agency Transfers	31	22	17	3	2	0	0	0	0	1	9	6	1	1	0	0	0	1	1	70.97%	29.03%	74.19%	12.90%	9.68%	0.00%	0.00%	0.00%	3.23%	6.45%
Suspensions	9	3	2	1	0	0	0	0	0	0	6	5	0	1	0	0	0	0	0	33.33%	66.67%	77.78%	11.11%	11.11%	0.00%	0.00%	0.00%	0.00%	0.00%
Separations	19	9	5	3	0	0	1	0	0	3	10	7	2	0	1	0	0	0	4	47.37%	52.63%	63.16%	26.32%	0.00%	5.26%	5.26%	0.00%	0.00%	36.84%
Discharges	2	2	0	1	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	100.00%	0.00%	0.00%	50.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Lay Off	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Demotions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reductions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reinstatements	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reemployment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Upward Reallocations	4	3	3	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	75.00%	25.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Downward Reallocations	2	2	2	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	50.00%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NH=Native Hawaiian or Other Pacific Islander OTH=Other D=Disabled

DHR-10 (Rev. Feb 2012)

Agency: Illinois Tollway Reporting Period: July 1, 2014 - June 30, 2015

EEO Category: OFFICE / CLERICAL

					MA	LES								FEM	ALES								PERCE	NTAGES					
Transaction	Grand Total	Total	W	B/AA	H/L	Α	AI AN	NH OPI	ОТН	D	Total	w	B/AA	H/L	Α	AI AN	NH OPI	ОТН	D	М	F	W	B/AA	H/L	А	AI AN	NH OPI	ОТН	D
New Hires	5	0	0	0	0	0	0	0	0	0	5	1	3	1	0	0	0	0	0	0.00%	100.00%	20.00%	60.00%	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Promotions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Intra-Agency Transfers	4	4	4	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	25.00%
Suspensions	6	1	1	0	0	0	0	0	0	1	5	2	3	0	0	0	0	0	0	16.67%	83.33%	50.00%	50.00%	0.00%	0.00%	0.00%	0.00%	0.00%	16.67%
Separations	13	8	6	2	0	0	0	0	0	0	5	3	1	1	0	0	0	0	2	61.54%	38.46%	69.23%	23.08%	7.69%	0.00%	0.00%	0.00%	0.00%	15.38%
Discharges	1	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Lay Off	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Demotions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reductions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reinstatements	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reemployment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Upward Reallocations	1	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Downward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

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Agency: Illinois Tollway Reporting Period: July 1, 2014 - June 30, 2015

EEO Category: SKILLED CRAFT

					MA	LES								FEM	ALES								PERCE	NTAGES					
Transaction	Grand Total	Total	W	B/AA	H/L	Α	AI AN	NH OPI	ОТН	D	Total	W	B/AA	H/L	А	AI AN	NH OPI	ОТН	D	М	F	W	B/AA	H/L	Α	AI AN	NH OPI	ОТН	D
New Hires	24	24	18	4	2	0	0	0	0	1	0	0	0	0	0	0	0	0	0	100.00%	0.00%	75.00%	16.67%	8.33%	0.00%	0.00%	0.00%	0.00%	4.17%
Promotions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Intra-Agency Transfers	26	26	24	2	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	100.00%	0.00%	92.31%	7.69%	0.00%	0.00%	0.00%	0.00%	0.00%	11.54%
Suspensions	15	14	12	2	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	93.33%	6.67%	86.67%	13.33%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Separations	19	19	17	2	0	0	0	0	0	3	0	0	0	0	0	0	0	0	0	100.00%	0.00%	89.47%	10.53%	0.00%	0.00%	0.00%	0.00%	0.00%	15.79%
Discharges	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Lay Off	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Demotions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reductions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reinstatements	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Reemployment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Upward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Downward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NH=Native Hawaiian or Other Pacific Islander OTH=Other D=Disabled

DHR-10 (Rev. Feb 2012)

Agency:	Illinois Tollway	<b>Reporting Period:</b> July 1, 2014 - June 30 2015

EEO Category: SERVICE / MAINTENANCE

					MA	LES								FEM	ALES					PERCENTAGES										
Transaction	Grand ansaction Total Tota				H/L	А	AI AN	NH OPI OTH D			Total	Total W B/A		H/L	AI A AN		NH OPI	OTH D		М	F	W	B/AA	H/L	А	AI AN	NH OPI	ОТН	D	
New Hires	27	8	5	2	1	0	0	0	0	2	19	7	9	3	0	0	0	0	1	29.63%	70.37%	44.44%	40.74%	14.81%	0.00%	0.00%	0.00%	0.00%	11.11%	
Promotions	3	3	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100.00%	0.00%	33.33%	33.33%	33.33%	0.00%	0.00%	0.00%	0.00%	0.00%	
Intra-Agency Transfers	75	31	13	8	5	5	0	0	0	5	44	19	19	5	0	0	0	1	5	41.33%	58.67%	42.67%	36.00%	13.33%	6.67%	0.00%	0.00%	1.33%	13.33%	
Suspensions	154	73	44	17	11	1	0	0	0	17	81	33	43	1	3	0	0	1	5	47.40%	52.60%	50.00%	38.96%	7.79%	2.60%	0.00%	0.00%	0.65%	14.29%	
Separations	30	16	12	2	1	1	0	0	0	2	14	9	3	1	1	0	0	0	4	53.33%	46.67%	70.00%	16.67%	6.67%	6.67%	0.00%	0.00%	0.00%	20.00%	
Discharges	8	5	2	3	0	0	0	0	0	2	3	1	2	0	0	0	0	0	0	62.50%	37.50%	37.50%	62.50%	0.00%	0.00%	0.00%	0.00%	0.00%	25.00%	
Lay Off	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Demotions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Reductions	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Reinstatements	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Reemployment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Upward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Downward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NH=Native Hawaiian or Other Pacific Islander OTH=Other D=Disabled DHR-10 (Rev. Feb 2012)

# Summary of Workforce Transactions Report by EEO Category

gency:	Illinois Tollway	Reporting Period: July 1, 2014 - June 30, 2015
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EEO Category: GRAND TOTAL

					MA	LES								FEM	ALES					PERCENTAGES										
Transaction	Grand Total	Total	W	B/AA	H/L	А	AI AN	NH OPI	ОТН	D	Total	W	B/AA	H/L	Α	AI AN	NH OPI	ОТН	D	M	F	W	B/AA	H/L	Α	AI AN	NH OPI	ОТН	D	
New Hires	122	65	44	13	4	3	0	0	1	1	57	28	22	4	1	0	0	2	0	53.28%	46.72%	59.02%	28.69%	6.56%	3.28%	0.00%	0.00%	2.46%	0.82%	
Promotions	24	14	10	1	1	2	0	0	0	0	10	7	2	0	1	0	0	0	0	58.33%	41.67%	70.83%	12.50%	4.17%	12.50%	0.00%	0.00%	0.00%	0.00%	
Intra-Agency Transfers	138	85	55	10	10	10	0	0	0	6	53	20	27	4	1	0	0	1	3	61.59%	38.41%	54.35%	26.81%	10.14%	7.97%	0.00%	0.00%	0.72%	6.52%	
Suspensions	127	68	51	14	2	1	0	0	0	4	59	25	32	0	0	0	0	2	5	53.54%	46.46%	59.84%	36.22%	1.57%	0.79%	0.00%	0.00%	1.57%	7.09%	
Separations	84	54	46	6	1	1	0	0	0	4	30	18	7	5	0	0	0	0	3	64.29%	35.71%	76.19%	15.48%	7.14%	1.19%	0.00%	0.00%	0.00%	8.33%	
Discharges	17	6	3	3	0	0	0	0	0	0	11	3	8	0	0	0	0	0	0	35.29%	64.71%	35.29%	64.71%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Lay Off	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Demotions	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Reductions	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Reinstatements	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Reemployment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Upward Reallocations	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
Downward Reallocations	1	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NH=Native Hawaiian or Other Pacific Islander OTH=Other D=Disabled

DHR-10 (Rev. Feb 2012)

#### **AVAILABILITY ANALYSIS - EXTERNAL WORKFORCE**

#### BACKGROUND

Historically, ethnic minorities, females, and people with disabilities have been denied equal employment opportunities. Consequently, the federal and state government have made a commitment to address this problem through the establishment of affirmative action guidelines. The ultimate goal is to ensure all citizens have equal access to employment.

The methodology set forth in the availability analysis process is to ensure that ethnic minorities, females, and people with disabilities are fairly represented in the workforce.

Beginning in fiscal year 2013, the Department of Human Rights modified the way it calculates utilization of minorities, women, and people with disabilities. Computation of the Availability Percent is now based upon a two-factor weighted mathematical formula (instead of the previous nine-factor weighted mathematical formula). Accordingly, the fiscal year 2012 and prior underutilization figures are not comparable to the underutilization figures of fiscal year 2013 and beyond.

#### **PROCESS**

The availability analysis provides a numerical measure of utilization through an analysis of the internal workforce of each state entity and the availability of affirmative action groups in surrounding labor area(s). Comparison of the availability numbers and the actual number of affirmative action groups currently employed by the agency will indicate whether or not the agency is underutilized. The resulting number becomes the ultimate goal of the agency.

#### <u>Availability Percent Worksheet</u>

The availability percent worksheet (AP) process begins with completion of this AP worksheet and continues with the utilization analysis.

1. Computation of the AP is based upon a two-factor weighted mathematical formula. The AP worksheets have been prepared for each DHR region, and each affirmative action group (Women, Black or African American, Hispanic or Latino, Asian, American Indian and Alaska Native, Native Hawaiian or Other Pacific Islander) and each EEO job category, when there are ten (10) or more total employees in that job category in the region in question (Title 56, Section 2520.APPENDIX A, Part III (a) (1).

- 2. The worksheet contains the two factors used for calculating AP's. The statistics for one (1) is provided by DHR for all agencies. Factor two (2) is provided by the agency.
- Factor 1 Those having requisite skills in the region.
- Factor 2 Those promotable, trainable, and transferable in the region.

For purposes of factor two, the Tollway has determined which employees are promotable, trainable, and transferable in the region in question. The Department's rules (Title 56, Section 2520.700) define these terms as follows: "Promotable" means agency employees who within the fiscal year, under standard employment practices, are able to move from one of the EEO job categories to another; "Trainable" means agency employees who within the fiscal year are eligible for participation in established training programs that when completed would allow them to move from one of the EEO job categories to another; "Transferable" means an agency employee eligible for transfer within the fiscal year from one region to another.

Note that in the past, the Department provided a chart showing promotional categories, which reflected typical promotional patterns. This guidance is no longer provided, and each agency shall determine its own promotional patterns for purposes of this analysis. An agency is free to use the promotional categories that it used in the past for this analysis or revise appropriately.

The worksheet has six columns that are identified below:

Column A - the grand total

Column B - the affirmative action group

Column C - Percentage of the grand total

Column D - Value weight is a percentage assigned by the agency. This determination should be based upon employment practices. The agency is free to give factors one and two any value weight from 0% to 100%, with the understanding that the total of this column must equal 100%.

Column E - The weighted factor is the number arrived at by multiplying column C by column D. The sum of the figures in column E is the availability percentage (AP).

Column F - Source of statistics.

#### Calculating AP's

The AP is arrived at by performing the calculations steps indicated below. To complete the AP worksheet an EEO Officer will need the following:

- Workforce analysis (DHR-9).
- Internally developed data for those employees who are promotable, trainable, and transferable.
- Enter the number for factor two (2) in column A and B. This number comes from your workforce analysis form and reflects the number of employees who are promotable, trainable, and transferable. The percentage that is inserted in column C is determined by the following formula: B÷A=C.
- 2. Enter the value weights in column D. In order to identify appropriate value weights, the Tollway determined whether most candidates for employment come from inside the agency, from other state agencies or from outside of state government. These value weights (percentages) are based on recruitment patterns. Agencies that recruit from the labor force would give a higher value weight (percentage) to factor one; agencies that rely on promotions, transfers, and training programs would give a higher value weight (percentage) to factor two. The sum of the value weight percentages must total 100%. When assigning value weights, the EEO Officer has considered the following:
  - a. When column B or C for a given factor is zero; the value weight must also be zero.
  - b. When a value weight is zero in a particular factor, the other value weights must be adjusted because the total must equal 100%.
  - c. The value weight for each factor should be identical for each affirmative action group within an EEO job category, except where there is a zero factor.
- 3. For column E, these percents for factors 1 and 2 are arrived at by the following calculation formula: (C x D=E). The total of column E equals your availability percent (AP). The AP is then multiplied by 80%, pursuant to the Human Rights Act, Section 2-105 (B) (3) (b).

#### Calculating Agency Underutilization

The determination of whether an agency is underutilized in any affirmative action group is made by performing the following steps on the availability summary sheet [AS] (DHR-8).

- 1. Using the figures from the workforce analysis form DHR-9:
  - a. Indicate <u>present number of employees</u>. However, do not calculate utilization for categories that have less than ten (10) total employees because the numbers are too small to yield statistical reliability.
  - b. Number of affirmative action group members already employed.
- 2. Enter the <u>availability percentage (AP)</u> in line 2, which comes from the AP worksheet (DHR-5) for the appropriate affirmative action group.
- 3. Multiply the <u>present number of employees</u> by the AP and enter the result in the <u>Number Needed for Parity</u> (line 3). If the result includes a fraction, round down to the closest whole number.
- 4. Subtract the <u>number of affirmative action group members already employed</u> (line 4) from <u>Number Needed for Parity</u> (line 3). If the <u>number of affirmative action group members already employed</u> is greater than the <u>Number Needed for Parity</u>, parity has been achieved and a "P" for parity, should be entered in line 5. If the result is a positive number, underutilization exists for the affirmative action group and job category. This number represents additional persons needed in the category to eliminate regional underutilization.

#### Underutilization Summary by Region

Enter the underutilization figures on the Underutilization Summary form by Department region (DHR-11), which comes from the availability summary (DHR-8) form(s).

# 6 Factor Categories for Promotions Job Categories considered for Promotions

#### Officials/Managers

None

#### **Professionals**

Technicians Office/Clerical

#### **Technicians**

Office/Clerical Skilled Craft Service Maintenance

#### Office/Clerical

None

#### **Skilled Craft**

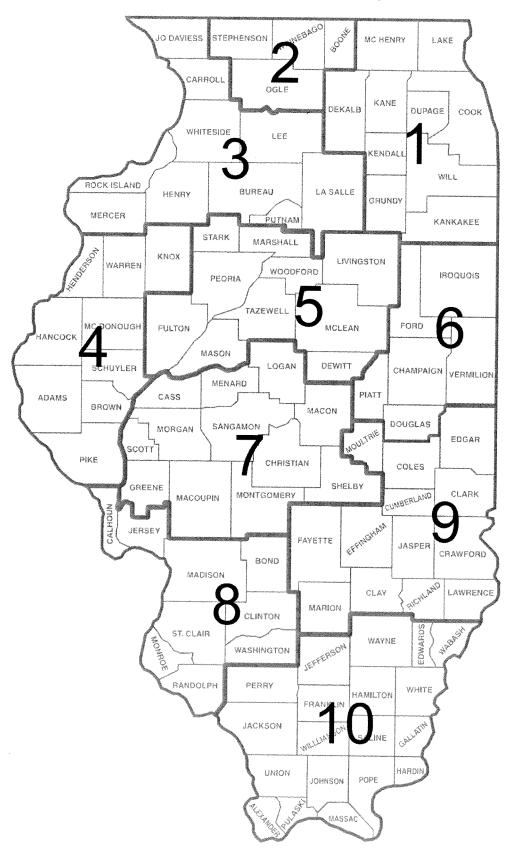
None

#### **Service/Maintenance**

Office/Clerical

# Illinois Department of Human Rights State Regional Map

These regions will be effective July 1, 2015



These regions will be effective July 1, 2015.

REGION 1 Cook Dekalb DuPage Grundy Kane Kankakee Kendall Lake McHenry Will	REGION 2 Boone Ogle Stephenson Winnebago	REGION 3 Bureau Carroll Henry Jo Daviess LaSalle Lee Mercer Putnam Rock Island Whiteside	REGION 4 Adams Brown Hancock Henderson Knox McDonough Pike Schuyler Warren
REGION 5 DeWitt Fulton Livingston Marshall Mason McLean Peoria Stark Tazewell Woodford	REGION 6 Champaign Douglas Ford Iroquois Piatt Vermilion	REGION 7 Christian Cass Greene Logan Macon Macoupin Menard Montgomery Morgan Sangamon Scott Shelby	REGION 8 Bond Calhoun Clinton Jersey Madison Monroe Randolph St. Clair Washington
REGION 9 Clark Clay Coles Crawford Cumberland Edgar Effingham Fayette Jasper Lawrence Marion Moultrie Richland	Gallatin Sal Hamilton Uni Hardin Wa Jackson Wa Jefferson Whi	rry pe aski ine on bash yne	

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group:

WOMEN

Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	579,975	236,070	40.70%	100	40.70	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	32.56	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: **BLACK or AFRICAN** 

AMERICAN Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	579,975	53,735	9.27%	100	9.27	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	7.41	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	579,975	46,855	8.08%	100	8.08	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	6.46	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group:

ASIAN

Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	579,975	36,110	6.23%	100	6.23	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	4.98	Availability Percent

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 1 Facility: 0

FACTORS	A Grand Total #	Aff. Action Group #	Percentage Total %	Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	579,975	508	0.09%	100	0.09	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.07	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	579,975	190	0.03%	100	0.03	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.03	Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group:

WOMEN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	827,810	454,510	54.91%	70	38.43	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	371	204	54.99%	30	16.50	Agency Workforce.
				100	43.94	Availability Percent.

AGENCY: Illinois Tollway Category: Professionals

Affirmative Action Group: **BLACK or AFRICAN** 

AMERICAN

Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	827,810	87,754	10.60%	70	7.42	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	371	67	18.06%	30	5.42	Agency Workforce.
				100	10.27	Availability Percent.

AGENCY: Illinois Tollway Category: Professionals

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
Those having requisite skills in the region.	827,810	55,200	6.67%	70	4.67	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	371	28	7.55%	30	2.26	Agency Workforce.
				100	5.55	Availability Percent.

AGENCY: Illinois Tollway Category: Professionals

Affirmative Action Group:

ASIAN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	827,810	87,895	10.62%	70	7.43	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	371	10	2.70%	30	0.81	Agency Workforce.
				100	6.59	Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	827,810	470	0.06%	100	0.06	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	371	0	0.00%	0	0.00	Agency Workforce.
				100	0.05	Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	827,810	159	0.02%	100	0.02	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	371	0	0.00%	0	0.00	Agency Workforce.
				100	0.02	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group:

WOMEN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	101,330	54,275	53.56%	70	37.49	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	972	302	31.07%	30	9.32	Agency Workforce.
				100	37.45	Availability Percent.

AGENCY: Illinois Tollway
Category: Technicians

Affirmative Action Group: **BLACK or AFRICAN** 

**AMERICAN**Region: 1
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	101,330	15,940	15.73%	70	11.01	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	972	192	19.75%	30	5.93	Agency Workforce.
				100	13.55	Availability Percent.

AGENCY: Illinois Tollway
Category: Technicians

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	101,330	10,109	9.98%	70	6.98	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	972	81	8.33%	30	2.50	Agency Workforce.
				100	7.59	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group:

ASIAN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	101,330	13,699	13.52%	70	9.46	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	972	30	3.09%	30	0.93	Agency Workforce.
				100	8.31	Availability Percent.

AGENCY: Illinois Tollway
Category: Technicians

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	101,330	123	0.12%	100	0.12	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	972	1	0.10%	0	0.00	Agency Workforce.
				100	0.10	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

Region: 1 Facility: 0

FACTORS	A Grand Total # 	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	101,330	15	0.01%	100	0.01	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	972	0	0.00%	0	0.00	Agency Workforce.
				100	0.01	Availability Percent.

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AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group:

WOMEN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,138,815	704,810	61.89%	70	43.32	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	30	0.00	Agency Workforce.
				100	34.66	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group: **BLACK or AFRICAN** 

**AMERICAN**Region: 1
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,138,815	170,555	14.98%	70	10.48	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	30	0.00	Agency Workforce.
				100	8.39	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total % 	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,138,815	177,640	15.60%	70	10.92	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	30	0.00	Agency Workforce.
				100	8.74	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group:

ASIAN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,138,815	57,285	5.03%	70	3.52	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	30	0.00	Agency Workforce.
				100	2.82	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,138,815	1,005	0.09%	100	0.09	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.07	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,138,815	315	0.03%	100	0.03	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.02	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:

WOMEN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	317,550	20,320	6.40%	100	6.40	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	5.12	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group: **BLACK or AFRICAN** 

**AMERICAN**Region: 1
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	317,550	25,080	7.90%	100	7.90	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	6.32	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	317,550	76,295	24.03%	100	24.03	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	19.22	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:

ASIAN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	317,550	8,079	2.54%	100	2.54	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	2.04	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	317,550	330	0.10%	100	0.10	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.08	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	317,550	39	0.01%	100	0.01	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.01	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group:

WOMEN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,084,740	443,575	40.89%	70	28.62	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	142	96	67.61%	30	20.28	Agency Workforce.
				100	39.13	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group: BLACK or AFRICAN

**AMERICAN** Region: 1 Facility: 0

В С D Ε Α Weighted Aff. Action Grand Total Percentage Value **FACTORS** Total Weight Factor Group % # # % % Source of Statistics 1. Those having requisite skills in U. S. Census Bureau / the region. 1,084,740 175,780 16.20% 70 11.34 American Community Survey. 2. Those promotable, trainable, and transferable in the region. 28 19.72% 30 5.92 Agency Workforce. 142 100 13.81 Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total # 	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,084,740	389,105	35.87%	70	25.11	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	142	14	9.86%	30	2.96	Agency Workforce.
				100	22.45	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group:

ASIAN Region: 1 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,084,740	50,230	4.63%	70	3.24	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	142	4	2.82%	30	0.85	Agency Workforce.
				100	3.27	Availability Percent.

AGENCY: Illinois Tollway

Category: Service-Maintenance

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,084,740	1,165	0.11%	100	0.11	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	142	0	0.00%	0	0.00	Agency Workforce.
				100	0.09	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

Region: 1 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	1,084,740	320	0.03%	100	0.03	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	142	0	0.00%	0	0.00	Agency Workforce.
				100	0.02	Availability Percent.

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# Workforce Analysis by Region

Agency: Illinois Tollway Reporting Period: 7/1/15
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Region: 1

					MALES	3						FEMALES			PERCENTAGES														
EEO Category	Grand Total	Total	W	B/AA	H/L	Α	AI / AN	NH OPI	ОТН	D	Total	W	B/AA	H/L	Α	AI / AN		ОТН	D	М	F	W	B/AA	H/L	Α	AI/AN	NHOPI	ОТН	D
Officials / Administrators	17	10	7	2	1						7	6	1							58.82%	41.18%	76.47%	17.65%	5.88%	0.00%	0.00%	0.00%	0.00%	0.00%
Professionals	105	64	50	3	2	9				1	41	28	7	3	2			1		60.95%	39.05%	74.29%	9.52%	4.76%	10.48%	0.00%	0.00%	0.95%	0.95%
Technicians	229	121	93	18	6	3			1	18	108	74	21	8	3			2	11	52.84%	47.16%	72.93%	17.03%	6.11%	2.62%	0.00%	0.00%	1.31%	12.66%
Protective Service	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Para- professionals	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Office / Clerical	142	46	39	3	3	1				7	96	56	25	11	3			1	9	32.39%	67.61%	66.90%	19.72%	9.86%	2.82%	0.00%	0.00%	0.70%	11.27%
Skilled Craft	357	355	297	26	26	2	1		3	26	2	1	1							99.44%	0.56%	83.47%	7.56%	7.28%	0.56%	0.28%	0.00%	0.84%	7.28%
Service / Maintenance	473	269	170	52	26	22				44	204	100	85	15	2			2	35	56.87%	43.13%	57.08%	28.96%	8.67%	5.07%	0.00%	0.00%	0.42%	16.70%
TOTAL	1,323	865	656	104	64	37	1	0	4	96	458	265	140	37	10	0	0	6	55	65.38%	34.62%	69.61%	18.44%	7.63%	3.55%	0.08%	0.00%	0.76%	11.41%

Grand Total Employees for Region 1:	Males:	865 65.38%	Females:	458 34.62%	Total Minorities:	403 30.39%	OTH:	10 0.8%	
White: 921 Black/African 69.61% American:	244 18.44%	Hispanic/Latino:	101 7.63%	Asian: 47 3.55%	AI/AN: 1 0.08%	NHOF	PI: 0 0.00%	Disabled:	151 11.41%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NHOPI=Native Hawaiian or Other Pacific Islander D=Disabled OTH=Other DHR-9 (Rev. Feb. 2012)

<sup>\*</sup> Please note one male employee declared two ethnicities (Caucasian and Latino) therefore total number of employees is greater by one in the ethnic categories than in the gender counts.

Agency: Affirmative Action Group:

Illinois Tollway **WOMEN** 

Region 1

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	17	105	229	0	0	142	357	473
Availability Percent	32.56	43.94	37.45	18.90	48.29	34.66	5.12	39.13
Number Needed for Parity	5	46	85	0	0	49	18	185
Number of Affirmative Action Group Members Already Employed	7	41	108	0	0	96	2	204
Underutilization		5					16	

Agency: Affirmative Action Group: Illinois Tollway

BLACK or AFRICAN AMERICAN Region 1

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	17	105	229	0	0	142	357	473
Availability Percent	7.41	10.27	13.55	23.55	3.08	8.39	6.32	13.81
Number Needed for Parity	1	10	31	0	0	11	22	65
Number of Affirmative Action Group Members Already Employed	3	10	39	0	0	28	27	137

Underutilization

Agency:

Illinois Tollway
HISPANIC or LATINO Affirmative Action Group:

Region 1

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	17	105	229	0	0	142	357	473
Availability Percent	6.46	5.55	7.59	9.63	2.43	8.74	19.22	22.45
Number Needed for Parity	1	5	17	0	0	12	68	106
Number of Affirmative Action Group Members Already Employed	1	5	14	0	0	14	26	41
Underutilization			3				42	65

Agency: Affirmative Action Group: Illinois Tollway **ASIAN** 

Region 1

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	17	105	229	0	0	142	357	473
Availability Percent	4.98	6.59	8.31	1.45	1.13	2.82	2.04	3.27
Number Needed for Parity	0	6	19	0	0	4	7	15
Number of Affirmative Action Group Members Already Employed	0	11	6	0	0	4	2	24
Underutilization			13				5	

Agency: Illinois Tollway
Affirmative Action Group: **AMERICAN INDIAN or ALASKAN NATIVE** Region 1

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	17	105	229	0	0	142	357	473
Availability Percent	0.07	0.05	0.10	0.19	0.38	0.07	0.08	0.09
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	1	0

Underutilization

Agency: Illinois Tollway
Affirmative Action Group: NATIVE HAWAIIAN or OTHER PACIFIC ISLANDER

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	17	105	229	0	0	142	357	473
Availability Percent	0.03	0.02	0.01	0.01	0.00	0.02	0.01	0.02
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	0	0

Underutilization

Region 1

AGENCY: Illinois Tollway
Category: Officials/Administrators

Affirmative Action Group:

WOMEN
Region: 2
Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,330	7,140	36.94%	100	36.94	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	29.55	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: **BLACK or AFRICAN** 

AMERICAN Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,330	410	2.12%	100	2.12	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	1.70	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,330	699	3.62%	100	3.62	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	2.89	Availability Percent.

AGENCY: Illinois Tollway
Category: Officials/Administrators

Affirmative Action Group: **ASIAN** 

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,330	460	2.38%	100	2.38	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	1.90	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,330	25	0.13%	100	0.13	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.10	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: NATIVE HAWAIIAN or OTHER PACIFIC ISLANDER

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,330	0	0.00%	100	0.00	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.00	Availability Percent.

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AGENCY: Illinois Tollway Category: Professionals

Affirmative Action Group:

WOMEN
Region: 2
Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	29,105	17,050	58.58%	70	41.01	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	9	5	55.56%	30	16.67	Agency Workforce.
				100	46.14	Availability Percent.

AGENCY: Illinois Tollway Category: Professionals

Affirmative Action Group: BLACK or AFRICAN

AMERICAN Region: 2 Facility: 0

В С D Ε Α Grand Total Aff. Action Percentage Value Weighted **FACTORS** Total Weight Factor Group # % % Source of Statistics % # -----1. Those having requisite skills in U. S. Census Bureau / the region. 29,105 1,285 4.42% 70 3.09 American Community Survey. 2. Those promotable, trainable, and transferable in the region. 9 0 0.00% Agency Workforce. 30 0.00 100 2.47 Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	29,105	879	3.02%	70	2.11	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	9	0	0.00%	30	0.00	Agency Workforce.
				100	1.69	Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group: **ASIAN** 

Region: 2
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	29,105	1,110	3.81%	70	2.67	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	9	0	0.00%	30	0.00	Agency Workforce.
				100	2.14	Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	29,105	110	0.38%	100	0.38	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	9	0	0.00%	0	0.00	Agency Workforce.
				100	0.30	Availability Percent.

AGENCY: Illinois Tollway Category: Professionals

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

FACTORS	A Grand Total # 	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	29,105	0	0.00%	100	0.00	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	9	0	0.00%	0	0.00	Agency Workforce.
				100	0.00	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group:

WOMEN
Region: 2
Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,490	3,480	63.39%	70	44.37	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	91	39	42.86%	30	12.86	Agency Workforce.
				100	45.78	Availability Percent.

AGENCY: Illinois Tollway
Category: Technicians

Affirmative Action Group: **BLACK or AFRICAN** 

AMERICAN

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,490	200	3.64%	70	2.55	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	91	11	12.09%	30	3.63	Agency Workforce.
				100	4.94	Availability Percent.

AGENCY: Illinois Tollway
Category: Technicians

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total # 	B Aff. Action Group # 	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,490	148	2.70%	70	1.89	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	91	6	6.59%	30	1.98	Agency Workforce.
				100	3.09	Availability Percent.

AGENCY: Illinois Tollway
Category: Technicians

Affirmative Action Group:

ASIAN
Region: 2
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,490	210	3.83%	70	2.68	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	91	4	4.40%	30	1.32	Agency Workforce.
				100	3.20	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,490	0	0.00%	100	0.00	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	91	0	0.00%	0	0.00	Agency Workforce.
				100	0.00	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,490	0	0.00%	100	0.00	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	91	0	0.00%	0	0.00	Agency Workforce.
				100	0.00	Availability Percent.

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AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group:

WOMEN
Region: 2
Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	51,075	34,535	67.62%	70	47.33	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	30	0.00	Agency Workforce.
				100	37.87	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group: **BLACK or AFRICAN** 

AMERICAN Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	51,075	3,525	6.90%	70	4.83	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	30	0.00	Agency Workforce.
				100	3.86	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	51,075	2,504	4.90%	70	3.43	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	30	0.00	Agency Workforce.
				100	2.75	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group:

ASIAN
Region: 2
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	51,075	495	0.97%	70	0.68	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	30	0.00	Agency Workforce.
				100	0.54	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	51,075	35	0.07%	100	0.07	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.05	Availability Percent.

AGENCY: Illinois Tollway
Category: Office and Clerical

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	51,075	25	0.05%	100	0.05	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.04	Availability Percent.

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AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:

WOMEN

Region: 2 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	16,985	1,150	6.77%	100	6.77	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	5.42	Availability Percent.

AGENCY: Illinois Tollway

Category: Skilled Craft Workers

Affirmative Action Group: **BLACK or AFRICAN** 

**AMERICAN** 

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	16,985	540	3.18%	100	3.18	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	2.54	Availability Percent.

AGENCY: Illinois Tollway

Category: Skilled Craft Workers

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total # 	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	16,985	989	5.82%	100	5.82	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	4.66	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:

ASIAN
Region: 2
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	16,985	155	0.91%	100	0.91	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.73	Availability Percent.

AGENCY: Illinois Tollway

Category: Skilled Craft Workers

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	16,985	45	0.26%	100	0.26	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.21	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	16,985	4	0.02%	100	0.02	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.02	Availability Percent.

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AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group:

WOMEN

Region: 2 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	63,950	27,150	42.46%	70	29.72	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	2	100.00%	30	30.00	Agency Workforce.
				100	47.77	Availability Percent.

AGENCY: Illinois Tollway

Category: Service-Maintenance

Affirmative Action Group: **BLACK or AFRICAN** 

AMERICAN Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	63,950	5,790	9.05%	70	6.34	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	30	0.00	Agency Workforce.
				100	5.07	Availability Percent.

AGENCY: Illinois Tollway

Category: Service-Maintenance

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	63,950	9,490	14.84%	70	10.39	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	30	0.00	Agency Workforce.
				100	8.31	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group:

ASIAN
Region: 2
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	63,950	1,310	2.05%	70	1.43	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	30	0.00	Agency Workforce.
				100	1.15	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	63,950	85	0.13%	100	0.13	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	0	0.00	Agency Workforce.
				100	0.11	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

Region: 2 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	63,950	20	0.03%	100	0.03	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	0	0.00	Agency Workforce.
				100	0.03	Availability Percent.

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# Workforce Analysis by Region

Agency: Illinois Tollway Reporting Period: 7/1/15	
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Region: 2

					MALES	3							F	EMALE	S									PERCE	NTAGES				
EEO Category	Grand Total	Total	W	B/AA	H/L	Α	AI / AN	NH OPI	ОТН	D	Total	W	B/AA	H/L	Α	AI / AN	NH OPI	ОТН	D	М	F	W	B/AA	H/L	Α	AI/AN	NHOPI	ОТН	D
Officials /																													
Administrators	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Professionals	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Technicians	7	4	4								3	3								57.14%	42.86%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Protective Service	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Para- professionals	0	0									0									0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Office / Clerical	2	0									2	2								0.00%	#######	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Skilled Craft	26	26	22		3	1				4	0									100.00%	0.00%	84.62%	0.00%	11.54%	3.85%	0.00%	0.00%	0.00%	15.38%
Service / Maintenance	63	26	18	4	3	1					37	28	7		2				4	41.27%	58.73%	73.02%	17.46%	4.76%	4.76%	0.00%	0.00%	0.00%	6.35%
TOTAL	98	56	44	4	6	2	0	0		4	42	33	7	0	2	0	0	0	4	57.14%	42.86%	78.57%	11.22%	6.12%	4.08%	0.00%	0.00%	0.00%	8.16%

Grand Total Employees for F	Region 2:	Males:	56 57.14%	Females:	42 42.86%	rotal Minorities: 2	21 OTH: .43%	0 0.0%	
White: 77 <sub>E</sub>	Black/African American:	11 11.22%	Hispanic/Latino:	6 6.12%	Asian: 4 4.08%	AI/AN: 0 0.00%	NHOPI: 0 0.00%	Disabled:	8 8.16%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NHOPI=Native Hawaiian or Other Pacific Islander D=Disabled OTH=Other DHR-9 (Rev. Feb. 2012)

Agency: Affirmative Action Group:

Illinois Tollway **WOMEN** 

Region 2

Region 2

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	7	0	0	2	26	63
Availability Percent	29.55	46.14	45.78	17.13	56.46	37.87	5.42	47.77
Number Needed for Parity	0	0	3	0	0	0	1	30
Number of Affirmative Action Group Members Already Employed	0	0	3	0	0	2	0	37
Underutilization							1	

Agency: Affirmative Action Group: Illinois Tollway

BLACK or AFRICAN AMERICAN

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	7	0	0	2	26	63
Availability Percent	1.70	2.47	4.94	7.93	16.09	3.86	2.54	5.07
Number Needed for Parity	0	0	0	0	0	0	0	3
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	0	11

Underutilization

Agency:

Affirmative Action Group:

Illinois Tollway
HISPANIC or LATINO

Region 2

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	7	0	0	2	26	63
Availability Percent	2.89	1.69	3.09	2.76	2.32	2.75	4.66	8.31
Number Needed for Parity	0	0	0	0	0	0	1	5
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	3	3
Underutilization								2

Agency: Affirmative Action Group: Illinois Tollway **ASIAN** 

Region 2

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	7	0	0	2	26	63
Availability Percent	1.90	2.14	3.20	0.92	0.31	0.54	0.73	1.15
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	1	3

Underutilization

Agency: Illinois Tollway
Affirmative Action Group: **AMERICAN INDIAN or ALASKAN NATIVE** Region 2

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	7	0	0	2	26	63
Availability Percent	0.10	0.30	0.00	0.34	0.00	0.05	0.21	0.11
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	0	0

Underutilization

Agency: Illinois Tollway
Affirmative Action Group: NATIVE HAWAIIAN or OTHER PACIFIC ISLANDER

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	7	0	0	2	26	63
Availability Percent	0.00	0.00	0.00	0.00	0.00	0.04	0.02	0.03
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	0	0

Underutilization

Region 2

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group:

WOMEN

Region: 3 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	24,010	8,530	35.53%	100	35.53	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	28.42	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: **BLACK or AFRICAN** 

AMERICAN Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	24,010	345	1.44%	100	1.44	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	1.15	Availability Percent.

AGENCY: Illinois Tollway

Category: Officials/Administrators

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	24,010	819	3.41%	100	3.41	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	2.73	Availability Percent.

Illinois Tollway AGENCY:

Category: Officials/Administrators Affirmative Action Group:

**ASIAN** 

Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	24,010	353	1.47%	100	1.47	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	1.18	Availability Percent.

AGENCY: Illinois Tollway

Officials/Administrators Category:

Affirmative Action Group: **AMERICAN INDIAN or ALASKAN NATIVE** 

Region: 3 Facility: 0

FACTORS	A Grand Total #	Aff. Action Group #	Percentage Total %	Value Weight %	Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	24,010	30	0.12%	100	0.12	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.10	Availability Percent.

AGENCY:

Illinois Tollway Officials/Administrators Category:

Affirmative Action Group: NATIVE HAWAIIAN or OTHER PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	24,010	15	0.06%	100	0.06	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.05	Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group:

WOMEN Region: 3 Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	32,095	19,025	59.28%	70	41.49	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	4	1	25.00%	30	7.50	Agency Workforce.
				100	39.20	Availability Percent.

AGENCY: Illinois Tollway Professionals Category:

Affirmative Action Group: **BLACK or AFRICAN** 

**AMERICAN** 

Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	32,095	705	2.20%	70	1.54	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	4	0	0.00%	30	0.00	Agency Workforce.
				100	1.23	Availability Percent.

AGENCY: Illinois Tollway Professionals Category:

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	32,095	1,010	3.15%	70	2.20	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	4	0	0.00%	30	0.00	Agency Workforce.
				100	1.76	Availability Percent.

AGENCY: Illinois Tollway Category: Professionals

Affirmative Action Group:

ASIAN
Region: 3
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	32,095	649	2.02%	70	1.42	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	4	0	0.00%	30	0.00	Agency Workforce.
				100	1.13	Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	32,095	22	0.07%	100	0.07	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	4	0	0.00%	0	0.00	Agency Workforce.
				100	0.05	Availability Percent.

AGENCY: Illinois Tollway
Category: Professionals

Affirmative Action Group: NATIVE HAWAIIAN or OTHER PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	32,095	10	0.03%	100	0.03	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	4	0	0.00%	0	0.00	Agency Workforce.
				100	0.02	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group:

WOMEN
Region: 3
Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,745	3,255	56.66%	70	39.66	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	38	9	23.68%	30	7.11	Agency Workforce.
				100	37.41	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group: **BLACK or AFRICAN** 

**AMERICAN** Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,745	115	2.00%	70	1.40	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	38	0	0.00%	30	0.00	Agency Workforce.
				100	1.12	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,745	332	5.78%	70	4.05	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	38	3	7.89%	30	2.37	Agency Workforce.
				100	5.13	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group:

ASIAN
Region: 3
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,745	79	1.38%	70	0.96	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	38	0	0.00%	30	0.00	Agency Workforce.
				100	0.77	Availability Percent.

AGENCY: Illinois Tollway
Category: Technicians

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,745	15	0.26%	100	0.26	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	38	0	0.00%	0	0.00	Agency Workforce.
				100	0.21	Availability Percent.

AGENCY: Illinois Tollway Category: Technicians

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	5,745	0	0.00%	100	0.00	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	38	0	0.00%	0	0.00	Agency Workforce.
				100	0.00	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:

WOMEN
Region: 3
Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,885	990	4.98%	100	4.98	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	3.98	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group: BLACK or AFRICAN

AMERICAN Region: 3 Facility: 0

В С D Ε Α Weighted Aff. Action Grand Total Percentage Value **FACTORS** Total Weight Factor Group % # # % % Source of Statistics 1. Those having requisite skills in U. S. Census Bureau / the region. 19,885 229 1.15% 100 1.15 American Community Survey. 2. Those promotable, trainable, and transferable in the region. 0 0 0.00% 0 0.00 Agency Workforce. 100 0.92 Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group: **HISPANIC or LATINO** 

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,885	1,033	5.19%	100	5.19	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	4.16	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:

ASIAN
Region: 3
Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,885	84	0.42%	100	0.42	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.34	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group: AMERICAN INDIAN or ALASKAN NATIVE

Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,885	23	0.12%	100	0.12	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.09	Availability Percent.

AGENCY: Illinois Tollway
Category: Skilled Craft Workers

Affirmative Action Group:
NATIVE HAWAIIAN or OTHER
PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	19,885	0	0.00%	100	0.00	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	0	0	0.00%	0	0.00	Agency Workforce.
				100	0.00	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Affirmative Action Group:

WOMEN
Region: 3
Facility:

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	74,200	31,235	42.10%	70	29.47	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	1	50.00%	30	15.00	Agency Workforce.
				100	35.57	Availability Percent.

AGENCY: Illinois Tollway

Category: Service-Maintenance

Affirmative Action Group: **BLACK or AFRICAN** 

AMERICAN Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	74,200	3,100	4.18%	70	2.92	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	30	0.00	Agency Workforce.
				100	2.34	Availability Percent.

AGENCY: Illinois Tollway
Category: Service-Maintenance

Tollway Affirmative Action Group:
HISPANIC or LATINO
Region: 3

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	74,200	7,154	9.64%	70	6.75	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	30	0.00	Agency Workforce.
				100	5.40	Availability Percent.

AGENCY: Illinois Tollway Category: Service-Maintenance Affirmative Action Group:

**ASIAN** Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	74,200	898	1.21%	70	0.85	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	30	0.00	Agency Workforce.
				100	0.68	Availability Percent.

AGENCY: Illinois Tollway

Category: Service-Maintenance Affirmative Action Group: AMERICAN INDIAN or **ALASKAN NATIVE** 

Region: 3 Facility: 0

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	74,200	153	0.21%	100	0.21	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	0	0.00	Agency Workforce.
				100	0.16	Availability Percent.

AGENCY: Illinois Tollway Category: Service-Maintenance Affirmative Action Group: NATIVE HAWAIIAN or OTHER PACIFIC ISLANDER

FACTORS	A Grand Total #	B Aff. Action Group #	C Percentage Total %	D Value Weight %	E Weighted Factor %	Source of Statistics
1. Those having requisite skills in the region.	74,200	24	0.03%	100	0.03	U. S. Census Bureau / American Community Survey.
2. Those promotable, trainable, and transferable in the region.	2	0	0.00%	0	0.00	Agency Workforce.
				100	0.03	Availability Percent.

#### Workforce Analysis by Region

eriod: 7/1/15

Region: 3

					MALES	}						F	EMALE	S								PERCEN	TAGES			
FF0 0-t	Grand Total	Total	W	D/A A	H/L	^	AI/	NH	,	Total	W	D/A A	11/1	^	AI/	NH	7	М	_	W	B/AA	H/L	٨	A 1 / A N I	NILIODI	2
EEO Category	Total	Total	VV	B/AA	H/L	A	AN	OPI	D	Total	VV	B/AA	H/L	A	AN	OPI	D	IVI	Г	VV	D/AA	П/L	A	AI/AN	NHOPI	D
Officials /																										
Administrators	0	0								0								0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Professionals	0	0								0								0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Technicians	2	2	2						1	0								100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	50.00%
Protective Service	0	0								0								0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Para- professionals	0	0								0								0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Office / Clerical	2	1	1							1	1							50.00%	50.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Skilled Craft	22	22	20		2				3	0								100.00%	0.00%	90.91%	0.00%	9.09%	0.00%	0.00%	0.00%	13.64%
Service / Maintenance	14	6	5		1					8	8							42.86%	57.14%	92.86%	0.00%	7.14%	0.00%	0.00%	0.00%	0.00%
TOTAL	40	31	28	0	3	0	0	0	4	9	9	0	0	0	0	0	0	77.50%	22.50%	92.50%	0.00%	7.50%	0.00%	0.00%	0.00%	10.00%

Grand Total Employees for Region 3:	Males:	31 77.50%	Females:	9 22.50%		Total Mino		3 7.50%		
White: 37 Black/African American: 92.50%	0 Hispa 0.00%	panic/Latino: 3 7.50%		Asian:	0 0.00%	AI/AN:	0 ).00%	NHOPI: 0 0.00%	Disabled:	4 10.00%

W=White B/AA=Black or African American H/L=Hispanic or Latino A=Asian Al/AN=American Indian and Alaska Native NHOPI=Native Hawaiian or Other Pacific Islander D=Disabled DHR-9 (Rev. Feb. 2012)

#### **Utilization Analysis**

Agency: Affirmative Action Group:

Illinois Tollway **WOMEN** 

Region 3

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	2	0	0	2	22	14
Availability Percent	28.42	39.20	37.41	14.30	54.47	38.60	3.98	35.57
Number Needed for Parity	0	0	0	0	0	0	0	4
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	1	0	8

Underutilization

Illinois Tollway
BLACK or AFRICAN AMERICAN Agency: Affirmative Action Group:

Region 3

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	2	0	0	2	22	14
Availability Percent	1.15	1.23	1.12	3.91	5.96	1.49	0.92	2.34
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	0	0

Underutilization

#### **Utilization Analysis**

Agency:

Affirmative Action Group:

Illinois Tollway
HISPANIC or LATINO

Region 3

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	2	0	0	2	22	14
Availability Percent	2.73	1.76	5.13	3.93	3.40	3.23	4.16	5.40
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	2	1

Underutilization

Agency: Affirmative Action Group: Illinois Tollway **ASIAN** 

Region 3

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	2	0	0	2	22	14
Availability Percent	1.18	1.13	0.77	0.00	0.00	0.31	0.34	0.68
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	0	0

Underutilization

#### **Utilization Analysis**

Agency: Illinois Tollway
Affirmative Action Group: **AMERICAN INDIAN or ALASKAN NATIVE** Region 3

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	2	0	0	2	22	14
Availability Percent	0.10	0.05	0.21	0.00	0.43	0.04	0.09	0.16
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	0	0

Underutilization

Agency: Illinois Tollway
Affirmative Action Group: NATIVE HAWAIIAN or OTHER PACIFIC ISLANDER Region 3

	Officials/ Administrators	Professionals	Technicians	Protective Service	Para- Professionals	Office/ Clerical	Skilled Craft	Service/ Maintenance
Present Number of Employees	0	0	2	0	0	2	22	14
Availability Percent	0.05	0.02	0.00	0.00	0.00	0.01	0.00	0.03
Number Needed for Parity	0	0	0	0	0	0	0	0
Number of Affirmative Action Group Members Already Employed	0	0	0	0	0	0	0	0

Underutilization

#### **Underutilization Summary by Region**

Name of Agency: Illinois Tollway Fiscal Year: July 1, 2015-June 30, 2016

Region		Offici	ials and A	Administ	rators				Professi	onals					Technic	ians				Protectiv	ve Servic	e Worke	ers	
	Women	B/AA	H/L	Α	AI/AN	NHOPI	Women	B/AA	H/L	Α	AI/AN	NHOPI	Women	B/AA	H/L	Α	AI/AN	NHOPI	Women	B/AA	H/L	Α	AI/AN	NHOPI
1							5								3	13								l
2																								
3																								
4																								
5																								
6																								
7																								
8																								
9																								
10																								
Total	0	0	0	0	0	0	5	0	0	0	0	0	0	0	3	13	0	0	0	0	0	0	0	0

Region			Parapro	fessiona	ls			0	ffice and	Clerical				Skille	ed Craft \	Workers				Se	rvice-Ma	intenanc	e	
	Women	B/AA	H/L	Α	Al/AN	NHOPI	Women	B/AA	H/L	Α	AI/AN	NHOPI	Women	B/AA	H/L	Α	AI/AN	NHOPI	Women	B/AA	H/L	Α	AI/AN	NHOPI
1													16		42	5					65			
2													1								2			
3																								
4																								
5																								
6																								
7																								
8																								
9																								
10																								
Total	0	0	0	0	0	0	0	0	0	0	0	0	17	0	42	5	0	0	0	0	67	0	0	0

Total underutilization for Women:	22	Total underutilization for Black or African American:	_	0	Т	otal underutilization for Hispanic or Latino:	112	
Total underutilization for Asian:	18	Total underutilization for American Indian or Alaskan Native:	_	0	Т	otal underutilization for Native Hawaiian or Other P	acific Islander:	0

Note: If no calculations are necessary in any region where the agency does not have a facility or because there are less than ten employees in the EEO category in that region, leave that box blank.

W= Women B/AA = Black or African American H/L = Hispanic or Latino A = Asian Al/AN = American Indian or Alaskan Native NHOPI= Native Hawaiian or Other Pacific Islander DHR 11-AAP (Rev. Jan. 2014)

# SECTION THREE

#### **Developing Affirmative Action Goals and Timetables**

In Section II, an Availability Percentage (AP) was obtained based on an examination of the current workforce relative to the two factor analysis (Option 1). A determination is made as to whether each affirmative action group is at parity or not at parity (underutilized). If the results establish that affirmative action groups are being underutilized, goals are created in an attempt to bring the affirmative action group to parity.

Program goals are developed in conjunction with Tollway's internal and external workforce analysis, as well as any other additional needs.

IDHR recommends the following when developing a format for goals and timetables:

- The area to be addressed reflects numerical or program concern(s).
- The goal is a broad category, which describes the area to be addressed.
- The objective delineates the specific intention.
- The action items outline in detail which steps are going to be taken to achieve the objective.
- The assignment of responsibility names the individual(s) who is (are) held accountable to the chief executive officer for carrying out the action item.
- The target date for completion is the date that this action item should be completed.
- The monitoring procedure outlines the procedure, whereby; a review is made to determine whether or not the objective is being met per the target date.

#### Area to be Addressed:

Underutilization of women in the Professionals EEO Job Category.

#### <u>Goal</u>

Eliminate underutilization of 5 women in the Professionals EEO Job Category.

#### **Objective**

Our objective is to reduce the underutilization of women by hiring/promoting qualified women into Professional positions as vacancies occur and as Rutan and collective bargaining agreements allow.

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
1.	Expand pool of recruitment sources	Employee Services Coordinators	Employee Services Coordinators	IDHR Quarterly Report
2.	Notify recruitment sources of vacancies	Employee Services Coordinators  Chief of Administration	Ongoing	IDHR Quarterly Report
3.	Scrutinize the selection process to ensure no EEO groups are adversely impacted by selection procedures such as written tests and interviews	EEO/AA Officer	Ongoing	EEO/AA Quarterly Presentations to Executive Director
4.	Hire or promote females into Professional positions within legal and collective bargaining parameters	Executive Director  Chief of Administration	Ongoing	EEO/AA Review of Hiring and Promotion Monitors

#### Area to be Addressed:

Underutilization of Hispanics/Latinos and Asians in the Technicians EEO Job Category.

#### Goal

Eliminate underutilization of 3 Hispanics/Latinos and 13 Asians the Technicians EEO Job Category.

#### **Objective**

Our objective is to reduce the underutilization of Hispanics/Latinos and Asians by hiring/promoting qualified Hispanics/Latinos and Asians into Technical positions as vacancies occur and as Rutan and collective bargaining agreements allow.

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
1.	Expand pool of recruitment sources	Employee Services Coordinators	Employee Services Coordinators	IDHR Quarterly Report
2.	Notify recruitment sources of vacancies	Employee Services Coordinators  Chief of Administration	Ongoing	IDHR Quarterly Report
3.	Scrutinize the selection process to ensure no EEO groups are adversely impacted by selection procedures such as written tests and interviews	EEO/AA Officer	Ongoing	EEO/AA Quarterly Presentations to Executive Director
4.	Hire or promote Hispanics/Latinos and Asians into Technical positions within legal and collective bargaining parameters	Executive Director  Chief of Administration	Ongoing	EEO/AA Review of Hiring and Promotion Monitors

#### Area to be Addressed:

Underutilization of women, Hispanics/Latinos, and Asians in the Skilled Craft EEO Job Category.

#### Goal

Eliminate underutilization of 16 women, 42 Hispanics/Latinos, and 5 Asians in the Skilled Craft EEO Job Category.

#### **Objective**

Our objective is to reduce the underutilization of women, Hispanics/Latinos, and Asians by hiring/promoting qualified women, Hispanics/Latinos, and Asians into Skilled Craft positions as vacancies occur and as Rutan and collective bargaining agreements allow.

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
1.	Expand pool of recruitment sources	Employee Services Coordinators	Employee Services Coordinators	IDHR Quarterly Report
2.	Notify recruitment sources of vacancies	Employee Services Coordinators  Chief of Administration	Ongoing	IDHR Quarterly Report
3.	Scrutinize the selection process to ensure no EEO groups are adversely impacted by selection procedures such as written tests and interviews	EEO/AA Officer	Ongoing	EEO/AA Quarterly Presentations to Executive Director
4.	Hire or promote women, Hispanics/Latinos, and Asians into Skilled Craft positions within legal and collective bargaining parameters	Executive Director  Chief of Administration	Ongoing	EEO/AA Review of Hiring and Promotion Monitors

#### Area to be Addressed:

Underutilization of Hispanics/Latinos in the Service-Maintenance EEO Job Category.

#### Goal

Eliminate underutilization of 65 Hispanics/Latinos in the Service-Maintenance EEO Job Category.

#### **Objective**

Our objective is to reduce the underutilization of women by hiring/promoting qualified Hispanics/Latinos into Service-Maintenance positions as vacancies occur and as Rutan and collective bargaining agreements allow.

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
1.	Expand pool of recruitment sources	Employee Services Coordinators	Employee Services Coordinators	IDHR Quarterly Report
2.	Notify recruitment sources of vacancies	Employee Services Coordinators  Chief of Administration	Ongoing	IDHR Quarterly Report
3.	Scrutinize the selection process to ensure no EEO groups are adversely impacted by selection procedures such as written tests and interviews	EEO/AA Officer	Ongoing	EEO/AA Quarterly Presentations to Executive Director
4.	Hire or promote Hispanics/Latinos into Service- Maintenance positions within legal and collective bargaining parameters	Executive Director  Chief of Administration	Ongoing	EEO/AA Review of Hiring and Promotion Monitors

#### Area to be Addressed:

Underutilization of women in the Skilled Craft EEO Job Category.

#### <u>Goal</u>

Eliminate underutilization of 1 woman in the Skilled Craft EEO Job Category.

#### **Objective**

Our objective is to reduce the underutilization of women by hiring/promoting qualified women into Skilled Craft positions as vacancies occur and as Rutan and collective bargaining agreements allow.

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
3.	Expand pool of recruitment sources	Employee Services Coordinators	Employee Services Coordinators	IDHR Quarterly Report
4.	Notify recruitment sources of vacancies	Employee Services Coordinators  Chief of Administration	Ongoing	IDHR Quarterly Report
5.	Scrutinize the selection process to ensure no EEO groups are adversely impacted by selection procedures such as written tests and interviews	EEO/AA Officer	Ongoing	EEO/AA Quarterly Presentations to Executive Director
6.	Hire or promote females into Skilled Craft positions within legal and collective bargaining parameters	Executive Director  Chief of Administration	Ongoing	EEO/AA Review of Hiring and Promotion Monitors

#### Area to be Addressed:

Underutilization of Hispanics/Latinos in the Service-Maintenance EEO Job Category.

#### Goal

Eliminate underutilization of 2 Hispanics/Latinos in the Service-Maintenance EEO Job Category.

#### **Objective**

Our objective is to reduce the underutilization of Hispanics/Latinos by hiring/promoting qualified Hispanics/Latinos into Service-Maintenance positions as vacancies occur and as Rutan and collective bargaining agreements allow.

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
5.	Expand pool of recruitment sources	Employee Services Coordinators	Employee Services Coordinators	IDHR Quarterly Report
6.	Notify recruitment sources of vacancies	Employee Services Coordinators  Chief of Administration	Ongoing	IDHR Quarterly Report
7.	Scrutinize the selection process to ensure no EEO groups are adversely impacted by selection procedures such as written tests and interviews	EEO/AA Officer	Ongoing	EEO/AA Quarterly Presentations to Executive Director
8.	Hire or promote Hispanics/Latinos into Service- Maintenance positions within legal and collective bargaining parameters	Executive Director  Chief of Administration	Ongoing	EEO/AA Review of Hiring and Promotion Monitors

#### **Program Goals**

#### I. Area to be Addressed:

The Tollway would like to increase knowledge of and accessibility to employment opportunities and encourage qualified women, people of color, and individuals with disabilities to apply for open positions.

#### Goal:

Work with community and advocacy organizations, universities and trade schools, the media, social media, and other groups to increase awareness of employment opportunities at the Tollway and enhance the diversity of our applicant pool for vacant positions.

#### **Objective:**

To increase the representation of qualified minorities, females and individuals with disabilities as applicants for positions within the Tollway as vacancies occur.

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
1.	Identify, obtain membership of and network with advocacy and professional organizations	EEO/AA Office	Ongoing	EEO/AA update meetings with Executive Director
2.	Attend meetings and/or conferences sponsored by advocacy and professional organizations	Employee Services Coordinator EEO/AA Office	Ongoing	EEO/AA and Administration update meetings with Executive Director
3.	Identify appropriate recruitment sources	Employee Services Coordinator EEO/AA Office	Ongoing	EEO/AA and Administration update meetings with Executive Director

#### **Program Goals (continued)**

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
4.	Advertise open positions in targeted media sources, when appropriate	Employee Services Manager  Employee Services Coordinators	As appropriate	IDHR Quarterly Report
5.	Participate in job fairs that make special effort to include target populations	Employee Services Manager Employee Services Coordinators	Quarterly	IDHR Quarterly Report
6.	Advertise open positions on the Tollway's website and disseminate via internal and external outreach e-blasts	Employee Services Supervisor  Employee Services Coordinators	Quarterly	IDHR Quarterly Report

#### Program Goals (continued)

#### II. Area to be addressed:

Several of the internal EEO cases filed during fiscal year 2015 included well-intentioned gestures of amity which failed and/or were misinterpreted. The Tollway will provide sensitivity training regarding diversity awareness in fiscal year 2016.

The EEO/AA Office, which includes the ADA Office, provided ADA training to managers and supervisors during fiscal year 2015. The training appeared to be a successful way to provide nuts and bolts guidance to be used in various work environments. The Tollway will repeat the training in fiscal year 2016.

#### Goal:

Provide sensitivity training regarding diversity awareness and training on the ADA to managers and supervisors.

#### Objective:

To reduce misunderstandings that result in EEO complaints, increase management's appreciation of a diverse work environment, increase management's understanding of discussion appropriate for the workplace, among others.

To build on the success of the FY2015 ADA trainings such that the Tollway maintains compliance with the ADA and provides a workplace where everyone can enjoy equal employment opportunities.

	Action Item	Assignment of Responsibility	Completion Target Date	Monitoring Procedure
1.	Research and select sensitivity training provider and identify training schedule	EEO/AA Officer Chief of Administration	End of 2 <sup>nd</sup> Quarter FY 2016	EEO/AA and Administration update meetings with Executive Director
2.	Provide training sensitivity and ADA training to managers and supervisors	EEO/AA Officer	End of FY 2016	IDHR Quarterly Report
3.	Evaluate effectiveness of the trainings and make a plan for improvements	EEO/AA Officer Chief of Administration		EEO/AA and Administration update meetings with Executive Director

# SECTION FOUR

#### **Equal Employment Opportunity Complaint Investigation Procedure**

#### A. Purpose

In accordance with the signed Policy Statement of the Executive Director, the Tollway affirms its commitment to a policy of Equal Employment Opportunity through the implementation of an EEO Complaint Investigation Procedure to promote the internal resolution of employee complaints of alleged discrimination. It is the conviction of the Tollway that the establishment of this EEO Complaint Investigation Procedure shall provide an internal avenue of redress to informally resolve complaints of alleged discrimination or harassment at the lowest organizational level, reducing the backlog, delay and expense of a prolonged investigation by an outside agency.

To that end, supervisors and managers are responsible for the resolution of valid complaints of discrimination or harassment within their organizational level. The EEO/AA Officer shall advise and support management in the investigation of complaints, documentation of facts, the presentation of findings, and recommendations to resolve the dispute. If deemed appropriate, the EEO/AA Officer will take charge of the investigation process.

The use of this EEO Complaint Investigation Procedure does not preclude the right of an employee to file a charge directly with the Department of Human Rights or the Equal Employment Opportunity Commission or any other appropriate government agency. The filing of any complaint of alleged discrimination or harassment may not be used as a basis for future retaliation adversely affecting the rights of any employee.

#### B. Procedures

The EEO Discrimination Complaint Form (attached) shall be used to clearly record the date, nature, and other pertinent information of the complaint of alleged discrimination or harassment submitted to the EEO/AA Officer for investigation.

#### 1. Scope and Timeliness

Unless of a continuing nature, all complaints must be received by the EEO/AA Officer in writing within ten (10) working days of the date of the alleged discrimination or harassment. The scope of the investigation shall be restricted to the specific allegations cited in the charge.

#### 2. Intake-Screening

Immediately upon receipt of the Discrimination Complaint Form, the EEO/AA Officer shall review the form to determine the initial timeliness, validity and thoroughness of the information submitted in the complaint.

#### 3. <u>Investigation</u>

Within ten (10) working days of the acceptance of the complaint, the EEO/AA Officer shall initiate a thorough investigation of the allegation(s) of discrimination or harassment cited in the complaint. In order to document the merits of the charge, the investigation shall entail the verification of information with the immediate supervisor(s), staff and witnesses to the alleged discriminatory employment practice. Whenever possible and subject to the availability of Complainants and witnesses, the investigation shall be concluded within ninety (90) working days after acceptance of the complaint. Complex or large-scale investigations may require longer periods of time to investigate.

#### 4. Withdrawal of the Written Complaint

The complaint, or any part of the allegation, may be withdrawn by the employee during the investigation of the complaint upon receipt by the EEO/AA Officer of a written request for withdrawal unless the EEO/AA Officer determines that the particular circumstances warrant pursuit of the investigation.

#### 5. Dismissal of the Complaint

If, after an analysis of the merits of the complaint, there is no reasonable cause to support an allegation of discrimination or harassment, the complainant shall be notified of the findings in writing within thirty (30) working days after the conclusion of the investigation of the complaint.

#### 6. Investigation Findings

If, however, at the conclusion of the investigation, there exists reasonable cause to believe that discrimination or harassment may have occurred, the EEO/AA Officer shall submit a report to the Executive Director with the findings and recommendations to resolve the complaint.

#### C. Conciliation Efforts

When appropriate, the EEO/AA Officer shall conduct and coordinate conciliation efforts by conferring with the parties in an attempt to secure a resolution. A conciliation conference may be convened, which all parties may attend in person or by representative, to propose, discuss, and agree to a resolution of the complaint.

If the complaint cannot be satisfactorily resolved at this level, the EEO/AA Officer shall document the efforts made to resolve the complaint.

The findings, conciliation efforts, and proposed settlement shall be forwarded to the Executive Director for the final review, approval or other determination. The

Executive Director shall make the final determination on behalf of the Tollway.

An employee who files an internal complaint through the EEO/AA Officer also has the right to simultaneously file such complaint with the Department of Human Rights within one hundred eighty (180) days of the alleged violation or the Equal Employment Opportunity within three hundred (300) days, or any other appropriate government agency.

Illinois Department of Human Rights James R. Thompson Center 100 West Randolph Street Suite 10-100 Chicago, IL 60601 (312) 814-6200 TTY (866) 740-3953

Equal Employment Opportunity Commission 500 West Madison Street Suite 2000 Chicago, IL 60661 (800) 669-4400 TTY (312) 869-8001

The EEO/AA Officer, in conjunction with legal counsel, shall represent the Tollway in responding to any charges from the Department of Human Rights or the Equal Employment Opportunity Commission, or any other appropriate government agency.



## Illinois State Toll Highway Authority **EEO Discrimination/Harassment Complaint Form**

#### **Complainant Information**

Complaniant	111101	<u>ination</u>								
Date(s) of Allege	d Disc	rimination/Haras	ssment							
Name					Job Title	<u> </u>				
Work Location					Supervi	sor				_
Home Address					Phone					_
Are you currentl Hire Date:	y emp	loyed by The Illin	iois State T	oll High	way Auth	ority? Yes	No			
Brought Again	<u>nst</u>									
Name					Job Title	<u>;</u>				_
Work Location					Supervi	sor				_
Basis of Alleged Discrimination (Please check all that apply)										
Age		Disability	Nation	nal Origi	n	Race			Sex	Ī
Ancestry	N	Marital Status	Pregna	ancy		Religio	1		Sexual Orientation	İ
Arrest Record	N	Лilitary	Order	of Prote	ection Retaliation		tion		Other	İ
If other please	e spe	cify:								_
<u>Discriminatio</u>	n Oc	curred in Conr	nection w	ith (Pl	ease ch	eck all th	at apply	<u>′)</u>		
Disciplinary Action	n l	Promotion		Train	ing Oppo	rtunity	¬			
Hiring/Selection	J.1	Suspension Pe	nding	Trans		rearriey	-			
Interview		Termination	8	Othe			-			
If other please specify:										
=	Do you feel that your physical safety is in danger due to the harassment? Yes No  If yes, contact your local authorities immediately. Please describe:									

### Illinois State Toll Highway Authority **EEO Discrimination/Harassment Complaint Form**

Please provide a short description of the event(s	) which lead you to file your claim:
Are there any witnesses that may be contacted t below (include contact information if available):	o support your claim? If so, please list them
Do you have any evidence or documentation to so If yes, attach copies of documentation to this for originals):	
Do you believe other documentation exists to su possession? If so, please describe what documentation	
I have read the above information and attachme true and correct to the best of my knowledge an	• •
Complainant's Signature:	Date:

Please return completed form in a confidential manner to:
Attention: Lisa G. Williams, EEO/AA Officer
Illinois State Toll Highway Authority
2700 W. Ogden Avenue
Downers Grove, IL 60515
P: 630-241-6800 ext. 1010 F: 630-795-7910

lwilliams@getipass.com

Rev. 04-15

## SECTION FIVE

#### AFFIRMATIVE ACTION FOR EMPLOYING PEOPLE WITH DISABILITIES

This section of the Affirmative Action Plan concerns people with disabilities.

Although the plan as a whole covers all affirmative action groups, this part addresses policies and practices that are only applicable to people with disabilities.

The EEO/AA Officer conducted an analysis to determine whether people with disabilities are employed in number consistent with their representation in the labor force.

The Labor Force Analysis for People with Disabilities form (DHR-34-AAP) was used to conduct this analysis:

- The total number of employees for the Tollway is entered on line 1.
- The percent of people with disabilities in Illinois (4.95%) is provided by DHR on line 2.
- For line three, labor force number, the total employees are multiplied by people with disabilities in the Illinois labor force as provided by the Department of Human Rights (4.95%).
- The labor force number is compared to the number of employees with disabilities in the Tollway. The number of employees with disabilities in the Tollway is subtracted from the labor force number. If a positive number results, the Tollway is underutilized by that many people with disabilities.
- Where the number of people with disabilities in the Tollway is equivalent to or greater than the labor force number, the Tollway is at parity and a "P" should be entered on the underutilization/parity line.

This section also contains the Reasonable Accommodation Policy as well as procedures for requesting an accommodation and an Accommodation Request form. Any physical or procedural barriers which would impact people with disabilities are addressed in this section; specifically pre-employment screening, employment criteria and job descriptions and employment testing. Information as to who is the ADA Coordinator and the emergency evacuation procedures are also contained in this Section.

#### TOLLWAY POLICY AND PROCEDURE MANUAL

#### **DISABILITY ACCOMMODATIONS**

#### General Provisions

The Tollway is committed to complying with the Americans with Disabilities Act ("ADA") and applicable state and local laws providing for nondiscrimination in employment against qualified individuals with disabilities. It is the Tollway's policy to, without limitation:

- a. Ensure that qualified individuals with disabilities are treated in a nondiscriminatory manner in the pre-employment process and that employees with disabilities are treated in a non-discriminatory manner in all terms, conditions, and privileges of employment.
- b. Keep all medical-related information confidential in accordance with the requirements of the ADA and retain such information in separate confidential files in accordance with HIPAA.
- a. Engage in the interactive process with applicants and employees to select a reasonable and effective accommodation that does not create an undue hardship on the Tollway and provide such accommodation.

#### 2. Procedure for Requesting Accommodation

Employees with disabilities may make requests for reasonable accommodation to the Tollway's EEO/AA Officer and ADA Coordinator. Employees who seek an accommodation must complete an ADA request form and supply other documentation required by the EEO/AA Officer. ADA request forms are available on Crossroads and also from the EEO/AA Officer. Upon receipt of the accommodation request and supporting documents, the EEO/AA Officer will assess the limitations resulting from the disability and the potential accommodation(s) the Tollway might provide so that the individual can perform the essential functions of the job. The EEO/AA Officer will confer with the appropriate management representative(s) to determine whether an accommodation imposes an undue hardship on the Tollway.

The EEO Officer will inform the individual of the Tollway's decision regarding the accommodation request and/or how the accommodation will be implemented. If the accommodation request is approved, the accommodation must be reassessed periodically to ensure the accommodation remains reasonable, effective, and does not impose an undue hardship on the Tollway. If at any time it is determined that the accommodation does not effectively allow the employee to perform the essential functions of the job, or the individual's job performance does not meet the Tollway's standards, the Tollway reserves the right to review the accommodation and withdraw its approval. The Tollway will again engage in the interactive process with the employee to explore alternative accommodations that are reasonable, that enable the employee to perform the essential functions of the job, and do not impose an undue hardship on the Tollway.

#### **Labor Force Analysis for People with Disabilities**

Agency:	Illinois Tollway		
Fiscal Year:	2016		
Total Employee	es:	1,461	
Percent of Peo Disabilities in II Force:	•	4.95%	
Labor Force No	umber:	72	
Number of Employees in A		163	
Underutilization	n or Parity:	Р	

DHR 34-AAP (Rev. June 2013)

Pursuant to P.A. 96-0078, an agency with underutilization of people with disabilities shall develop and implement programs to increase the number of qualified employees with disabilities working in the State. The programs shall include provisions to increase the number of people with a disability hired for positions with specific job titles for which they have been assessed and awarded a passing grade. Code agencies must request the Successful Disability Opportunities list for vacancies when there is such a list. Non-Code agencies should develop their own disability recruitment resources.

The Tollway does not have an underutilization of people with disabilities.



DATE:

August 31, 2015

TO:

All Illinois Tollway Employees

FROM:

Greg Bedalov

**Executive Director** 

RE:

Statement of Reasonable Accommodation

In compliance with the Americans with Disabilities Act (ADA) of 1990, as amended by the ADAAA of 2008, and the Illinois Human Rights Act, it is the policy of the Illinois Tollway to reasonably accommodate qualified applicants and employees with disabilities to ensure equal opportunity in the application process, to enable them to perform the essential functions of their jobs, or to enjoy the equal benefits and privileges of employment, unless providing such accommodation would impose an undue hardship.

For further information about the Tollway's ADA policies, please contact ADA Coordinator, Lisa G. Williams, x1010, <a href="mailto:lwilliams@getipass.com">lwilliams@getipass.com</a>.

xecutive Director

Date



Pursuant to the requirements of state and federal laws, a qualified individual with a disability has the right to request reasonable accommodation in conjunction with his or her employment. Reasonable accommodation means a modification to the application procedure, access to the work site, and adjustment to the work process or work schedule that would enable a person with a disability to perform a particular job. Employers are not required to provide accommodations that would impose undue hardship on the operations of their programs.

Completed forms, along with current medical documentation and signed Medical Release should be submitted to the Tollway's EEO Officer/ADA Coordinator, Lisa Williams, by mail at 2700 Ogden Avenue, Downers Grove, Illinois, by fax at 630/795-7910, or by email at LWilliams@getipass.com. The EEO Officer/ADA Coordinator, at 630/241-6800, extension 1010, can respond to questions about the accommodation process.

ations
ations

Have your medical provider complete the Physician's Disability Determination Questionnaire or provide a recent statement about your medical condition and its effect on your ability to proceed through the Tollway's application process.

The Genetic Information Nondiscrimination Act of 2008 (GINA), 42 U.S.C. 2000ff *et seq.*, prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information. "Genetic information," as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services. 29 C.F.R. §1635.8 (b)(1)(i)(B).

#### Physician's Disability Determination Questionnaire

Appli	cant is requesting that, the Illinois State Toll Highway Authority
(ISTI	HA), grant an accommodation pursuant to the Americans with Disabilities Act (ADA), 42
	C. 12101, et seq. ISTHA requests that you answer the following questions concerning this cant with regard to this request.
*CIR	CLE ANSWER THAT APPLIES AND USE ADDITIONAL SHEETS IF NECESSARY*
1.	Does the Applicant have a condition that is clinically diagnosable?  YES NO
	What is the diagnosis?
2.	Does this condition substantially significantly limit or restrict the individual in comparison with the average person?
	If so, please indicate which life function is substantially limited by the condition (i.e. walking, seeing, speaking, hearing, breathing, other). Please state
3.	Does Applicant's condition result from one of the following?
	DISEASE, INJURY, CONGENITAL CONDITION, FUNCTIONAL DISORDER, OTHER? (Circle all that apply) (Specify)
4.	How much longer do you estimate it will exist?
5.	What activities, if any, does this condition significantly limit or restrict in comparison with the average person? (Please do not list activities for which applicant is restricted, if the ability to engage in the activity is still within the normal range).
	lifting (number of pounds) bendingsitting walking concentrating
	sleeping eating reasoning learning reaching breathing
	small motor coordination caring for oneself ability to control basic bodily functions
	reproduction other (please explain)
6.	What part of the selection process is the Applicant seeking to modify due to his/her disability?
	APPLICATION, TESTING, INTERVIEW, OTHER? (Circle all that apply) (Specify)
7.	What accommodation would you suggest? Explain how it will assist the Applicant during the selection process? (i.e., a reader)

#### Physician's Disability Determination Questionnaire (continued)

Date of last office visit.	
Signature of Physician	Phone #
Name of Physician	Address
Today's Date	City, State
ached Authorization to Release Medical Records	

The Genetic Information Nondiscrimination Act of 2008 (GINA), 42 U.S.C. 2000ff *et seq.*, prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information. "Genetic information," as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services. 29 C.F.R. §1635.8 (b)(1)(i)(B).

Completed forms should be submitted to the EEO Officer/ADA Coordinator by mail at 2700 Ogden Avenue, Downers Grove, Illinois, by fax at 630/795-7910, or by email at LWilliams@getipass.com.

#### AUTHORIZATION TO RELEASE MEDICAL RECORDS AND INFORMATION

Treating Physician	
Clinic/Hospital	
accommodation(s) that I am seekin U.S.C. 12101 <i>et seq.</i> , from the Illinois allow those records to be inspected or	medical information and records that relate to the g under the Americans with Disabilities Act, 42 s State Toll Highway Authority (the Tollway) and to copied by a representative of the Tollway, upon his e of my choice is <u>Lisa G. Williams</u> , <u>EEO/AA</u>
<del>_</del>	complete information, without limitation, to said cal findings and the treatment administered to the modation(s) I am seeking.
matter, all provisions of law rela	and any persons who may have an interest in the ating to the disclosure of confidential medical ally from any and all legal responsibility or liability thorized below.
Employee (Printed Name)	Date
Signature	

The Genetic Information Nondiscrimination Act of 2008 (GINA), 42 U.S.C. 2000ff *et seq.*, prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information. "Genetic information," as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services. 29 C.F.R. §1635.8 (b)(1)(i)(B).

Completed forms should be submitted to the EEO Officer/ADA Coordinator by mail at 2700 Ogden Avenue, Downers Grove, Illinois, by fax at 630/795-7910, or by email at LWilliams@getipass.com.



Pursuant to the requirement of state and federal laws, a qualified individual with a disability has the right to request a reasonable accommodation in conjunction with his or her employment. Reasonable accommodation means a modification to work site, work process or work schedule that would enable a person with a disability to perform a particular job. The Tollway is not required to provide accommodations that would impose an undue hardship. The procedures for accommodation request are in the policy and procedure manual.

Completed forms, along with current medical documentation and signed Medical Release should be submitted to the EEO Officer/ADA Coordinator by mail at 2700 Ogden Avenue, Downers Grove, IL, 60515, by fax at 630/795-7910, or by email at LWilliams@getipass.com. The EEO Officer/ADA Coordinator, at 630/241-6800, extension 1010, can respond to questions about the accommodation process.

Name	Date of Birth
Phone Number	E-Mail Address
Job Title/Work Location	Supervisor
A. Questions to clarify accommodation request	ed.
What specific accommodation are you requesting?	
If you are not sure what accommodation is needed, do you have any suggestions about what options we can explore?  Yes  No	If yes, please explain.
Is your accommodation request time sensitive?	If yes, please explain.
Yes□ No □	ii yoo, piodoo oxpidiii.
B. Questions to document the reason for accom	nmodation request.
What, if any, job function(s) are you having difficulty per	
What limitation is interfering with your ability to perform	
Have you had any accommodations in the past for this same limitation?	If yes, what were they and how effective were they?
Yes□ No □	
If you are requesting a specific accommodation, how wi	iii that accommodation assist you?

Date

Please provide a signed Medical Release as well as a completed Physicians Disability Determination Questionnaire.

The Genetic Information Nondiscrimination Act of 2008 (GINA), 42 U.S.C. 2000ff *et seq.*, prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information. "Genetic information," as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services. 29 C.F.R. §1635.8 (b)(1)(i)(B).

#### Physician's Disability Determination Questionnaire

	loyee is requesting that Respondent, the Illinois State Toll Highway
(AD	nority (ISTHA), grant an accommodation pursuant to the Americans with Disabilities Act A), 42 U.S.C. 1210, <i>et seq</i> . ISTHA requests that you answer the following questions concerning employee with regard to this request.
*CIF	RCLE ANSWER THAT APPLIES AND USE ADDITIONAL SHEETS IF NECESSARY*
1.	Does the Employee have a condition that is clinically diagnosable?  YES NO
	What is the diagnosis?
	What is the prognosis?
2.	Is this condition permanent? YES NO
3.	Does this condition significantly limit or restrict the individual in comparison with the average person?  YES NO
	If so, please indicate which life function is substantially limited by the condition (i.e. walking, seeing speaking, hearing, breathing, other). Please state
4.	Does Employee's condition result from one of the following?
	DISEASE, INJURY, CONGENITAL CONDITION, FUNCTIONAL DISORDER, OTHER (Specify)
5.	Is the employee currently afflicted with this condition?  When did the condition first arise?  YES NO
6.	How much longer do you estimate it will exist?
7.	What activities, if any, does this condition significantly limit or restrict in comparison with the average person?
	lifting (number of pounds) bending sitting walking concentrating
	sleeping eating reasoning learning reaching breathing
	small motor coordination caring for oneself ability to control basic bodily functions
	reproduction other (please explain)
8.	Can the employee safely perform the duties described in the attached job description as written?
	YES NO
	If not, what accommodation or modification is necessary for safe performance of duties? (i.e. breaks to stretch, special chair, etc.?)
	How long do you estimate the need for the accommodation will continue?

#### Physician's Disability Determination Questionnaire (continued)

9. If no modifications that will allow employee to perform duties in attached job description from work necessary to address the accommodation?		
	YES NO	
12.	How long do you estimate the need for the leav	e will continue?
13.	Date of last office visit.	
	Signature of Physician	Phone #
	AY CDI ::	
	Name of Physician	Address
	Today's Date	City, State
See a	ttached Authorization to Release Medical Records	

The Genetic Information Nondiscrimination Act of 2008 (GINA), 42 U.S.C. 2000ff et seq., prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information. "Genetic information," as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services. 29 C.F.R. §1635.8 (b)(1)(i)(B).

Completed forms should be submitted to the EEO Officer/ADA Coordinator by mail at 2700 Ogden Avenue, Downers Grove, Illinois, by fax at 630/795-7910, or by email at LWilliams@getipass.com.

#### AUTHORIZATION TO RELEASE MEDICAL RECORDS AND INFORMATION

Treating Physician	
Clinic/Hospital	
accommodation(s) that I am seeking U.S.C. 12101 <i>et seq.</i> , from my emp Tollway) and to allow those records	medical information and records that relate to the ng under the Americans with Disabilities Act, 42 loyer, the Illinois State Toll Highway Authority (the to be inspected or copied by a representative of the The representative of my choice is <u>Lisa G. Williams</u> ,
	e complete information, without limitation, to said lical findings and the treatment administered to the nmodation(s) I am seeking.
matter, all provisions of law re	f and any persons who may have an interest in the lating to the disclosure of confidential medical nally from any and all legal responsibility or liability uthorized below.
Employee (Printed Name)	Date
Signature	_

The Genetic Information Nondiscrimination Act of 2008 (GINA), 42 U.S.C. 2000ff *et seq.*, prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information. "Genetic information," as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services. 29 C.F.R. §1635.8 (b)(1)(i)(B).

Completed forms should be submitted to the EEO Officer/ADA Coordinator by mail at 2700 Ogden Avenue, Downers Grove, Illinois, by fax at 630/795-7910, or by email at LWilliams@getipass.com.

#### Illinois Tollway Procedures For Requesting An Accommodation

The Tollway strives to comply with the Americans with Disabilities Act ("ADA") and applicable state and local laws providing for nondiscrimination in employment against qualified individuals with disabilities. It is the Tollway's policy to, without limitation:

- a. Ensure that qualified individuals with disabilities are treated in a nondiscriminatory manner in the pre-employment process and that employees with disabilities are treated in a non-discriminatory manner in all terms, conditions, and privileges of employment.
- b. Keep all medical-related information confidential in accordance with the requirements of the ADA and retain such information in separate confidential files.
- c. Provide applicants and employees with disabilities with reasonable accommodation, unless such an accommodation would create an undue hardship on the Tollway.
- Accommodation Request Procedures for Employees

Employees with disabilities may make requests for reasonable accommodation to the Tollway's EEO/AA Officer and/or ADA Coordinator. Employees who seek an accommodation must complete the documents included in the ADA Request Packet and supply other documentation required unless the need for accommodation is obvious or unless the employee is unable to comply with this requirement because of his or her disability and needs an accommodation.

ADA Request Packets are available from the EEO/AA Officer and/or ADA Coordinator as well as on the Tollway's Intranet. Upon receipt of the Request Packet and any supporting documents, the EEO/AA Officer and/or ADA Coordinator will assess the information submitted and engage in a flexible, interactive process to determine a reasonable and effective accommodation(s) the Tollway could make that would enable the employee to perform the essential functions of the job and/or enjoy the benefits or privileges of employment.

Accommodations may need to be reviewed periodically to make sure they remain effective and do not impose an undue hardship on the Tollway.

If the Tollway denies the request, the employee has the right to file a complaint with the Department of Human Rights within one hundred eighty (180) days of the alleged violation or the Equal Employment Opportunity within three hundred (300) days, or any other appropriate government agency.

Illinois Department of Human Rights James R. Thompson Center 100 West Randolph Street Suite 10-100 Chicago, IL 60601 (312) 814-6200 TTY (866) 740-3953

Equal Employment Opportunity Commission 500 West Madison Street Suite 2000 Chicago, IL 60661 (800) 669-4400 For more information, please contact the EEO/AA Officer and ADA Coordinator for the Tollway, Lisa G. Williams, x1010, <a href="mailto:lwilliams@getipass.com">lwilliams@getipass.com</a>.

#### 2. Accommodation Request Procedures for Applicants

Job applicants with disabilities may make requests for reasonable accommodation to the Tollway's EEO/AA Officer and/or ADA Coordinator. Applicants who seek an accommodation must complete the documents included in the ADA Request Packet and supply other documentation required unless the need for accommodation is obvious or unless the applicant is unable to comply with this requirement because of his or her disability and needs an accommodation.

ADA Request Packets are available from the EEO/AA Officer and/or ADA Coordinator as well as on the Tollway's Intranet. Upon receipt of the Request Packet and any supporting documents, the EEO/AA Officer and/or ADA Coordinator will assess the information submitted and engage in a flexible, interactive process to determine a reasonable and effective accommodation(s) the Tollway could make that would enable the applicant to have an equal opportunity in the application process.

Applicants may make requests for reasonable accommodation to the Tollway's EEO/AA Officer and/or ADA Coordinator at any stage of the employment selection process, including the employment application, examination procedure or interview process.

Once an individual with a disability has been hired, he or she may request accommodation to the work site, work schedule or work process that would enable him or her to perform the essential functions of the job.

If the Tollway denies the request, the applicant has the right to file a complaint with the Department of Human Rights within one hundred eighty (180) days of the alleged violation or the Equal Employment Opportunity within three hundred (300) days, or any other appropriate government agency.

Illinois Department of Human Rights James R. Thompson Center 100 West Randolph Street Suite 10-100 Chicago, IL 60601 (312) 814-6200 TTY (866) 740-3953

Equal Employment Opportunity Commission 500 West Madison Street Suite 2000 Chicago, IL 60661 (800) 669-4400 TTY (312) 869-8001

For more information, please contact the EEO/AA Officer and ADA Coordinator for the Tollway, Lisa G. Williams, x1010, lwilliams@getipass.com.

#### **Physical Barriers**

A Physical Access Audit was conducted for Tollway facilities. As new construction projects or proposed renovations to existing structures are reviewed, ADA accessibility needs are considered.

The Tollway provides employees and visitors with disabilities access to its services at CA through accessible routes, accessible parking spaces, curb ramps, entryway ramps, elevators, and accessible facilities. Applicants and visitors with disabilities may make special arrangements in advance by contacting the EEO/AA Officer and/or ADA Coordinator.

Each Tollway facility outside of CA has designated accessible parking spaces. All of the seven oasis facilities have been redeveloped. Each Oasis has ADA accessible entrance doors, washrooms, ramps and designated accessible parking spaces. All Oases have TTY phones.

Public restrooms are located at Oases and newer plazas. The following plazas are open to the public and ADA accessible: 1, 5, 7, 9, 17, 21, 24, 29, 33, 35, 36, 39, 41, 43/45, 52, 61, 66, 69, 73, 89 and 99. Two older plazas (Plaza 19 and 51) are not open to the public because of security concerns.

#### **Procedural Barriers**

The Tollway does not engage in any discriminatory job standards or illegal inquiries on disability medical examinations.

#### A. Pre-employment Screening

No inquiries will be allowed during the interview process which would address an applicant's disability status or be likely to elicit information about a disability. Staff members who conduct interviews for the Tollway are required to attend Rutan training and be certified by Central Management Services for Interview and Selection Criteria and Techniques. In addition, Tollway designated interviewers are required to participate in Tollway training workshops relating to and discussing the ADA.

A post-offer physical examination is required of all potential employees for identified positions requiring a specified level of physical endurance and agility. In addition, all potential employees must pass a post-offer drug screening to secure employment with the Tollway. It is made clear that the offer is contingent upon the successful completion of the examinations. Information regarding an employee's medical condition or history will be kept in a confidential file separate from other employee information. Access to this information will be limited to individuals on a need-to-know basis in compliance with ADA guidelines.

#### B. Employment Criteria and Job Description Review

Any employment criteria established by the Tollway will be reviewed before positions are filled to determine whether they would screen out applicants with disabilities. Employment criteria with a disparate impact on applicants with disabilities should be examined to determine if they are job-related. If such criteria are not job-related, they will be eliminated. Job descriptions will be reviewed before interviews are held to identify essential job duties. In determining whether an applicant is a qualified individual with a disability, the Tollway will assess his or her ability to perform essential job duties with reasonable accommodations. The EEO/AA Officer will review all employment criteria and job descriptions used by the Tollway for a specific title prior to filling a vacancy in that title and will certify his/her review of the criteria and job descriptions by initialing and dating the documents.

#### C. Employment Testing

Several positions within the Tollway require that applicants pass a test in order to successfully gain employment. The Tollway conducts its own testing and routinely reviews its tests to ensure they are applicable to the position and do not have an adverse impact on persons with disabilities. The Tollway provides reasonable accommodation in conjunction with this testing. Fitness for duty testing is conducted when it is job-related and consistent with business necessity. Information obtained under this paragraph regarding the medical condition or history of any employee is collected and maintained on separate forms and in separate medical files and be treated as a confidential medical record.

#### D. Identification of ADA Coordinator

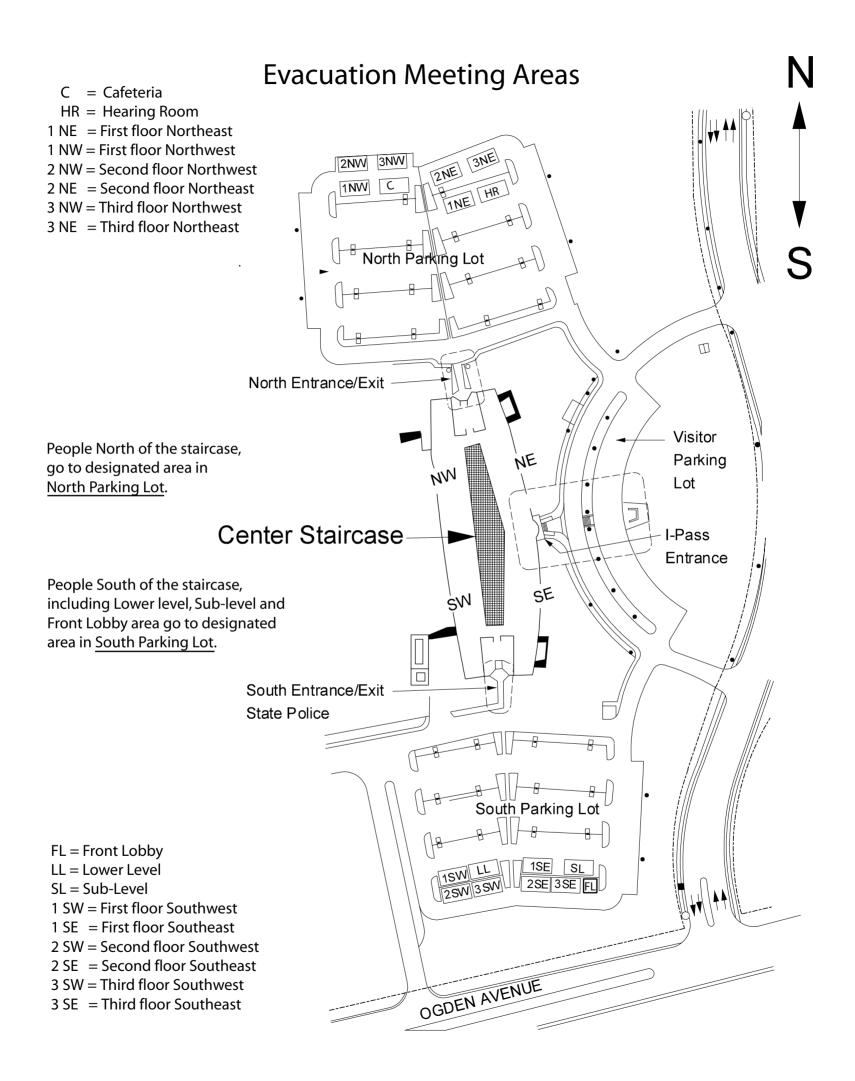
The person responsible for implementing the Affirmative Action Program for employing persons with disabilities, in conjunction with Employee Services, is as follows:

Lisa G. Williams
Equal Employment Opportunity
Affirmative Action Officer
ADA Coordinator
The Illinois State Toll Highway Authority
2700 Ogden Avenue
Downers Grove, IL 60515
630/241-6800, ext. 1010
630/241-6898 TTY
Iwilliams@getipass.com

#### **E.** Emergency Evacuation Procedures

The Tollway has enacted building evacuation plans for the Central Administration Building (CA), warehouse, plazas, and maintenance facilities.

Each plan identifies employees who have voluntarily disclosed a disability and requested additional time and/or assistance in the event of an evacuation and indicates companions as appropriate. Copies of the plans are included.



#### ~ ISTHA Tornado Procedures ~

#### ALL Employees (Floors 1, 2 and 3)

- 1. Proceed to **South Fire Stairs**
- 2. Descend to **Sub-Level to take shelter**
- 3. Continue to opposite end of the hallway, so everyone can fit into the Sub-Level

#### Lower-Level Employees

1. **Remain** in their areas; State Police move away from the windows

#### Switchboard / Heliport Employees

1. Proceed to State Police area to take shelter

#### Hearing Room / Front Lobby

- 1. Hear room officers and front lobby personnel will advise the public that we are taking shelter for severe weather (tornado).
- 2. Public is invited to come with us or they must leave the building, front doors will be locked once everyone has left the area.
- 3. The public must be escorted by Tollway personnel and proceed along the **East Wall** of the 1<sup>st</sup> floor to the **South Inside Stairs** and take shelter in **Lower-Level**, near Messenger Services office (<u>DO NOT</u> enter Dock Area).
- 4. Stay with them until after the all clear is given and escort them back to your respective areas.

#### Employees Requiring Assistance (and Companions)

- 1. **Upon notice** (via e-email, with read notification receipt) proceed to elevators.
- 2. Take elevators to the **Sub-Level** and take shelter in the **Mechanical /Electrical Office**.
  - Employees on the 2<sup>nd</sup> and 3<sup>rd</sup> floors use the **Freight Elevator**.
  - Employees on the 1<sup>st</sup> floor use the **Regular Elevator**.

Note: Traffic Coordinators and/or Area Monitors will advise (via radio and/or safety vest wave in the air) when it is safe to return.

#### **ISTHA Fire Evacuation Procedures**

Evacuation Information Hotline (630) 795-7911 (October 2012)

SOUTH-END EMPLOYEES - Floors 1, 2, 3
Sub-Level / Lower-Level / Front Lobby

- 1. Proceed to **SOUTH FIRE STAIRS.**
- 2. Descend to LOWER-LEVEL. Use stairwell exit to SOUTH PARKING LOT.
- 3. Continue walking to **SOUTH END** of **PARKING LOT** and gather in your designated meeting area.
- 4. Traffic Coordinators and/or Area Monitors will advise when it is safe to return.
  - **NOTE:** SUB-LEVEL employees proceed to **SOUTH FIRE STAIRS** and ascend to **LOWER-LEVEL**. Use stairwell exit to **SOUTH PARKING LOT**.
  - **NOTE:** LOWER-LEVEL employees exit **SOUTH ENTRANCE DOORS** (near State Police) to **SOUTH PARKING LOT**.
  - **NOTE:** FRONT LOBBY and patrons exit thru **LOBBY ENTRANCE DOORS** to **SOUTH PARKING LOT**.
    - Patrons are advised against driving away, due to impeding rescue vehicles and equipment.
    - ➤ Stay with them until after the all clear is given and escort them back to your area.

# **NORTH-END EMPLOYEES - Floors 1, 2, 3 Hearing Room / Cafeteria / Executive Office**

- 1. Proceed to **NORTH FIRE STAIRS**.
- 2. Floors 2<sup>nd</sup> and 3<sup>rd</sup> descend to 1<sup>st</sup> Floor. Use fire stairwell exit to **NORTH PARKING LOT.**
- 3. 1<sup>st</sup> Floor exit **NORTH ENTRANCE DOORS** to **NORTH PARKING LOT**.
- 4. Continue walking to **NORTH END** of **PARKING LOT** and gather in your designated meeting area.
- 5. Traffic Coordinators and/or Area Monitors will advise when it is safe to return.
  - **NOTE:** HEARING ROOM officers and patrons exit thru **NORTH** ENTRANCE DOORS to NORTH PARKING LOT.
    - > Stay with the patrons until after the all clear is given and escort them back to your area.
  - <u>NOTE</u>: CAFETERIA personnel exit <u>PATIO DOORS</u> and proceed to <u>NORTH</u> PARKING LOT.

#### **ISTHA Fire Evacuation Procedures**

(October 2012)

# EMPLOYEES REQUIRING ASSISTANCE or NEEDING ADDITIONAL TIME TO EVACUATE

# Employee Requiring Assistance or Needing Additional Time WITHOUT A COMPANION:

- **UPON NOTICE** (alarm sounding) proceed to nearest **FIRE STAIRS** or **EXIT**.
- Proceed down the stairs, if you feel comfortable going down with the group. If not, wait in the "Area of Rescue" (located inside of each fire exit door) until the stairway is clear of traffic and then proceed down the stairs at your own pace.
- If for some reason you're unable to proceed down the stairs, alert an Area Monitor (employee with a radio) and have them advise on the radio of your location. The Area Monitor will wait with you. Fire Department will be notified of your location. The Fire Department's first priority will be assisting those in the Area of Rescue.

#### Employee Requiring Assistance WITH A COMPANION:

- **UPON NOTICE** (alarm sounding) companion will seek out the employee requiring additional assistance.
- Proceed to nearest **FIRE STAIRS** or **EXIT** (depending on location in building).
- The companion will stay with the Employee Requiring Assistance at the "Area of Rescue" (located inside of each fire exit door).
- Remain in the "Area of Rescue. Employee's Requiring Assistance who has been issued radios should advise, via radio, when they are in a secure location.
- Fire Department will be notified of your location. The Fire Department's first priority will be assisting those in the Area of Rescue.



(Revised December 2014)

## ILLINOIS TOLLWAY Biennial Disability Survey Form and Emergency Evacuation Questionnaire

This survey must be completed for affirmative action statistics and for emergency evacuation purposes. You are not required to disclose a disability. Whether or not you disclose a disability, <u>you must complete bottom portion of the form and return it to the ADA Office no later than December 31, 2014.</u> Any information provided will be accorded confidential treatment as provided under state and federal law.

I.	Do you have a disability?
	YES NO
II.	If you have a disability, which of the following categories best describes it?
	<ul> <li>a. Are you blind or do you have serious difficulty seeing even when wearing glasses?</li> <li>b. Are you deaf or do you have serious difficulty hearing?</li> <li>c. Do you have serious difficulty walking, climbing stairs, standing, kneeling, bending reaching or lifting?</li> <li>d. Due to a physical, mental, or emotional condition, do you have serious difficulty concentrating, remembering, or making decisions?</li> <li>e. Do you have anxiety or claustrophobia?</li> <li>f. Do you have asthma, bronchitis, or difficulty breathing?</li> <li>g. Other (Examples: epilepsy, heart condition, mental illness, multiple sclerosis, muscular dystrophy)?</li> <li>If "other", please specify:</li></ul>
III.	Do you need assistance in the form of a companion in the event of an emergency evacuation because of your disability?
	YES NO
IV.	Do you need additional time to evacuate in the event of an emergency evacuation because or your disability?
	YES NO
Other	Concerns:
	lication of a disability on this form is voluntary; however, you must complete the information to acknowledge receipt.
	acknowledge and understand I will not be considered to have a disability for affirmative action ses or evacuation assistance unless I have indicated a disability above."
Name	
Signat	rure Date
Positio	on Location
Please	e return to the EEO/AA Officer, ADA Coordinator, Lisa G. Williams, EXE – CA, extension 1010.

# SECTION SIX

#### **APPLICABLE EEO LAWS**

This part sets forth the relevant summaries of federal laws that mandate the Tollway to adhere to additional EEO/AA requirements.

#### Civil Rights Act of 1964, as amended

<u>Title VI</u> prohibits discrimination on grounds of race, color, or national origin in federally assisted programs.

<u>Title VII</u> prohibits discrimination on the grounds of race, color, religion, sex or national origin by employer or unions with 15 of more employees. The designation of "employer" includes the government of the United States, corporation wholly owned by the United States, and State or political subdivisions thereof.

#### **Equal Employment Opportunity Act of 1972**

This amends the Civil Rights Act of 1964 which adds gender and religion to the Title VII portion and extends Equal Employment Opportunity (EEO) to State, local and municipal organizations, all employment agencies (private and public) and to labor organizations. This Act empowers the EEOC to bring civil action against any organization which is alleged to be practicing discrimination. The Act also gives the right to an individual to take a complaint directly to a court of law.

#### **Pregnancy Discrimination Act**

This law amended Title VII to make it illegal to discriminate against a women because of pregnancy, childbirth, or a medical condition related to pregnancy or childbirth. The law also makes it illegal to retaliate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit.

#### Civil Rights Act of 1991

The Civil Rights Act of 1991 expands the protections afforded individuals under the Civil Rights Act of 1964. It provides for damages for intentional discrimination and unlawful harassment in the workplace and codifies the concepts of "business necessity" and "job related" as enunciated in various Supreme Court decisions. Additionally, it confirms statutory authority and provides guidelines for disparate

impact suits under Title VII of the Civil Rights Act of 1964 and in response to recent Supreme Court decisions, expands the scope of relevant civil rights statutes.

#### Age Discrimination in Employment Act of 1967 (ADEA)

This Act prohibits arbitrary discrimination against persons age 40 and over with regards to hiring, firing and conditions of employment.

#### Rehabilitation Act of 1973

This Act sets the standards for promoting, expanding, and assisting in employment opportunities for people with disabilities in all programs or activities receiving Federal financial assistance. Sections 503 and 504 provide for the prohibition of discrimination against qualified individuals with disabilities. The Office of Federal Contract Compliance Programs (OFCCP) U.S. Department of Labor, enforces section 503. Section 504 is enforced by the agency providing the federal funds in question.

#### Equal Pay Act 1963

This Act provides that an employer may not discriminate on the basis of sex by paying employees different wages for doing equal work on jobs requiring equal skill, effort and responsibility, and which are performed under similar working conditions in the same establishment. This Equal Employment Opportunity Commission (EEOC) enforces this Act.

# Americans with Disabilities Act of 1990, as amended by the Americans with Disabilities Amendments Act of 2008 (ADA)

Congress enacted the ADA to eliminate discrimination against individuals with disabilities in the areas of employment, housing, public accommodations, education, transportation, communication, recreation, institutionalization, health services, voting and access to public services. Title I of the ADA prohibits discrimination in employment against individuals with disabilities and establishes the standards governing an employer's affirmative duty to accommodate an individual with a disability. Title II of the ADA prohibits discrimination against individuals with disabilities by state and local governments. The ADA Amendments Act of 2008 broadens the coverage of, "disability" and thereby

brings more individuals under the protection of the law. The EEOC has issued regulations under this Act.

#### Family and Medical Leave Act of 1993

This Act requires employers to provide up to 12 weeks of unpaid job-protected leave to "eligible" employees for certain family and medical reasons. Employees are eligible if they have worked for a covered employer for at least one year, and for 1,250 hours during the year preceding the start of the leave, and be employed at a worksite where the employer employs at least 50 employees within a 75-mile radius. The U.S. Department of Labor's Wage and Hour Division is authorized to investigate and resolve complaints of violations.

Unpaid leave must be granted for any of the following reasons:

- to care for the employee's child after birth, or placement for adoption or foster care:
- to care for the employee's spouse, son, daughter or parent who has a serious health condition: or
- for a serious health condition that makes the employee unable to perform his or her job.

Section 585(a) of the National Defense Authorization Act (NDAA) amended the FMLA to provide eligible employees working for covered employers two important leave rights related to military service:

- Qualifying Reason for Leave. Eligible employees are entitled to up to 12 weeks of leave because of "any qualifying exigency" arising out of the fact that the spouse, son, daughter, or parent of the employee is on active duty, or has been notified of an impending call to active duty status, in support of a contingency operation.
- Leave Entitlement. An eligible employee who is the spouse, son, daughter, parent, or next of kin of a covered service member who is recovering from a serious illness or injury sustained in the line of duty on active duty is entitled to up to 26 weeks of leave in a single 12-month period to care for the service member. This military caregiver leave is available during "a single 12-month period" during which an eligible employee is entitled to a combined total of 26 weeks of all types of FMLA leave.

## Uniformed Services Employment and Re Employment Rights Act (USERRA)

USERRA protects the job rights of individuals who voluntarily or involuntarily leave employment positions to undertake military service. USERRA also prohibits employers from discriminating against past and present members of the uniformed services, and applicants to the uniformed services. The U. S. Department of Labor, Veterans Employment and Training Service (VETS) is authorized to investigate and resolve complaints of USERRA violations.

#### **Genetic Information Non Discrimination Act of 2008**

This law makes it illegal to discriminate against employees or applicants because of genetic information. Genetic information includes information about individual's genetic tests and the genetic tests of an individual's family members, as well as information about any disease, disorder or condition of an individual's family members (i.e. an individual's family medical history). The law also makes it illegal to retaliate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit.

# SECTION SEVEN

#### **HIRING MONITOR** Name of Agency: Candidate's Name: City / County: Position Number: E-Par Number: IDHR Region / (Facility): EEO Job Category: Bid Number: Title of Job to be filled: Date of Hire: 1. Is the EEO category underutilized? If yes, indicate number for each group: No $\blacksquare$ Hispanic or Latino: \_\_\_\_\_ Women: Black or African American: Asian: American Indian or Alaskan Native: Disabled: Native Hawaiian or Other Pacific Islander: (Choose One) 2. Indicate: Race of person selected: Sex: (Choose One) Veteran: Yes Disability: Yes 3. Number of individuals who were minimally qualified or were on the list of eligible(s) Total by Category # Invited # Interviewed # Selected Women Black or African American Hispanic or Latino \_\_\_Asian American Indian or Alaskan Native Native Hawaiian or Other Pacific Islander Disabled Veterans 4. If no candidates from any of the underutilized groups appeared on the list, what efforts were made in the last six months to assist in the recruitment of candidates? 5. If the category is underutilized and a member of an affirmative action group applied and was not hired, give a detailed explanation for the hiring decision. 6. Was the position posted? 7. Name and position of person(s) who interviewed candidates. 8. Name and position of person(s) who recommended the selection of the candidate.

No appointment will be processed without this form. [DHR Rules and Regulations Section 2520.770(h)]

with this hire.

Remarks on reverse side.

Date

Date

(Choose One)

I approve of this hire

I have reviewed the eligibility list and:

EEO/AA Officer

Chief Executive Officer

#### PROMOTION MONITOR Name of Agency: Candidate's Name: City / County: Position Number: IDHR Region / (Facility): E-Par Number: EEO Job Category: Bid Number: Title of Job to be filled: Date of Promotion: 1. Is the EEO category underutilized? No $\blacksquare$ If yes, indicate number for each group: Women: Black or African American: Hispanic or Latino: American Indian or Alaskan Native: Asian: Native Hawaiian or Other Pacific Islander: Disabled\*: 2. Indicate the race and sex of person promoted: (Choose One) (Choose One) Number of individuals who were minimally qualified or were on the list of promotable(s): Total by Category # Invited # Interviewed # Selected Women Black or African American Hispanic or Latino Asian American Indian or Alaskan Native Native Hawaiian or Other Pacific Islander Disabled Veterans 4. Did it change the employee's EEO Job Category? If yes, from what EEO job Category? (Choose One) 5. If the category is underutilized and a member of an affirmative action group applied and was not promoted give a detailed explanation. 6. Was the position posted? 7. Name and position of person(s) who interviewed candidates. 8. Name and position of person(s) who recommended the selection of the candidate. I have reviewed the eligibility list and: (Choose One) with this promotion. Remarks on reverse side. EEO/AA Officer Date I approve of this hire Chief Executive Officer Date

No appointment will be processed without this form. [DHR Rules and Regulations Section 2520.770(h)]

DHR-20 (Rev. June 2014)

<sup>\*</sup>For EEO Monitoring purposes.

#### ILLINOIS STATE TOLL HIGHWAY AUTHORITY

EMPLOYMENT 1	DECISIO	N FORM	
Position:			
Division:	Departm	ent:	
Preferred Candidate:			
Overall Score (Evaluation Form Attached):		Candidate Ranking:	# Candidates Interviewed:
JUSTIFI	CATION		•
AFFIDAVIT: "To the best of my knowledge, I questions related to this employment decision v process. Furthermore, to the best of my knowledge documented on this form have not been decided support or lack thereof."	vere devel edge and u	oped prior to the inderstanding,	ne candidate interview the hiring decisions
Chief of Administration:			Date:
Executive Director:			Date:
(0-			

(Over)

#### **CANDIDATE RANKINGS**

CANDIDATE NAME	EEO CODE	VETERAN	SCOF
	<u> </u>		
		1	



August 30, 2015

VIA CERTIFIED MAIL # FIRST NAME LAST NAME

ADDRESS CITY, STATE ZIP CODE

Dear FIRST NAME LAST NAME,

Enclosed is an Exit Interview Questionnaire along with an envelope with prepaid postage which you can use to return the survey. This survey is completely voluntary. The Illinois State Toll Highway Authority appreciates your taking the time to fill it out as honestly as possible. We are interested in your feedback to help us better understand the Tollway through the eyes of our employees. Your response is vital to our efforts to monitor the Tollway's workforce, analyze the factors contributing to employee turnover, strive for organizational improvement, and identify employment trends.

Every effort will be made to keep employee responses confidential. Employees' comments will be included as part of a general consensus in which the employee will not be identified by name. Completed surveys are not stored in employees' personnel files, nor will they be relied upon when giving employment references.

Thank you for your service to the Tollway and best wishes for a successful future.

Sincerely,

Lisa G. Williams EEO Officer (630) 241-6800, x1010 lwilliams@getipass.com

Enclosures LGW:kb



#### Illinois State Toll Highway Authority

#### **Exit Interview Questionnaire**

This questionnaire is provided to all employees leaving Tollway employment, whether voluntarily or involuntarily. Your response, which is completely voluntary, will help us monitor the Tollway's workforce, analyze the factors contributing to employee turnover, strive for organizational improvement, and identify employment trends. Please fill out this form as honestly as possible. We will make every effort to maintain the confidentiality of employee responses. Completed surveys are not stored in employees' personnel files, nor will they be relied upon when giving employment references. Please seal the questionnaire in an envelope marked confidential and send it directly to the EEO/AA Office, Attn: Lisa G. Williams.

Name	Decline to participate
Job Title	Department
Date of Employment	Separation Date
Race/Ethnicity Gende	er Disability?
Reason for Leaving (Check all the	hat apply):
Retirement	Discharged
Another job opportunity	Dissatisfied with type of work
Public sector	Dissatisfied with compensation
Private sector	Dissatisfied with work conditions
Relocation	Dissatisfied with promotional opportunities
Unable to perform job	Dissatisfied with supervisor
=	-
Other	-
Explain:	
Please rate your satisfaction with the fol  1. Were you satisfied with:	
•	No Somewhat Mostly Yes 1 2 3 4
a. Salary?	
b. Working Conditions?	
<ul><li>c. Supervisory Personnel?</li><li>d. Staff development and train</li></ul>	
d. Staff development and train	ning?
a Promotional Opportunity?	ning?
e. Promotional Opportunity?	ning?
f. Disciplinary process?	
f. Disciplinary process? g. Communication of informa	ation?
f. Disciplinary process?	ation?
f. Disciplinary process? g. Communication of informa h. Performance evaluation pro	ation?
f. Disciplinary process? g. Communication of informa h. Performance evaluation pro i Benefits offered to employee j. Distribution of workload?	ation?
f. Disciplinary process? g. Communication of informa h. Performance evaluation pro i Benefits offered to employee j. Distribution of workload?	ation?  cocess?  coce
f. Disciplinary process? g. Communication of informa h. Performance evaluation pro i Benefits offered to employee j. Distribution of workload? k. Procedure of resolving emp	ation?

	<ul><li>a. Same position?</li><li>b. Same supervise</li><li>c. Same hours?</li></ul>	or?			k		
a. If yes:		ence discrimination while against you? (i.e. Peers, I.			es No	Janes)	ш
1.	——————————————————————————————————————	against you? (i.e. Peers, i	minediate Superv			igers)	
ii. [	Discrimination was based Race Gender Arrest Record Order of protec	cased on? (check all that a Color Sexual Orientation Marital Status tion status	National ( Age Military S	Origin or Ancestry tatus ole discharge from n	_	y nip Status	
5. Explain	n:						
6. Were y	you a witness to acts	of discrimination against	other employees	?	Yes No		
		of discrimination against nating? (i.e. Peers, Immed					
a. If yes:	Who was discrimin		iate Supervisory I				
a. If yes:	Who was discrimin  Discrimination was  Race Gender	based on? (check all that Color Sexual Orientation	apply)  Age	Personnel, Administr	rative Managers)  Religion Disability	y	
a. If yes:	Who was discrimin  Discrimination was	based on? (check all that Color Sexual Orientation Marital Status	iate Supervisory I apply) National G Age Military S	Personnel, Administr	rative Managers)  Religion Disability Citizensh		
a. If yes: i. ii. I	Who was discriming Discrimination was Race Gender Arrest Record Order of protect	based on? (check all that Color Sexual Orientation Marital Status	iate Supervisory I apply) National O Age Military S Unfavoral	Personnel, Administration  Origin or Ancestry  tatus  Ole discharge from m	rative Managers)  Religion Disability Citizensh	y	
a. If yes: i. ii.	Who was discriming Discrimination was Race Gender Arrest Record Order of protect	based on? (check all that Color Sexual Orientation Marital Status tion status	iate Supervisory I apply) National O Age Military S Unfavoral	Personnel, Administration  Origin or Ancestry  tatus  Ole discharge from m	rative Managers)  Religion Disability Citizensh	y	
a. If yes: i. ii.	Who was discriming Discrimination was Race Gender Arrest Record Order of protect	based on? (check all that Color Sexual Orientation Marital Status tion status	iate Supervisory I apply) National O Age Military S Unfavoral	Personnel, Administration  Origin or Ancestry  tatus  Ole discharge from m	rative Managers)  Religion Disability Citizensh	y	
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# APPENDIX

# 2700 Ogden Ave. Downers Grove, IL 60515 (630) 241-6800

#### EMPLOYMENT APPLICATION

AN EQUAL OPPORTUNITY EMPLOYER

Please complete this application, fully answering each part or section that is applicable to you. Previous applications will not be considered. Any misrepresentation or failure to fully and accurately complete the application may be grounds for ineligibility/or termination of employment. Please type or print in ink. Date: PERSONAL INFORMATION Last Name: \_\_\_\_ First Name: MI: Address: Street City State Zip Code \_\_\_\_Last 4 digits of SSN: XXX-XX-\_\_ \_ \_ \_ County: Primary Phone: (\_\_\_\_\_\_ Home \_\_\_ Cell \_\_\_ Other:\_\_\_\_\_ Other Phone: ( ) Home Cell Other: E-Mail: \_\_\_\_ State:\_\_\_\_ Month/Year Expired:\_\_\_\_ Driver's License No.: (Provide only if DL/CDL is required for a position) Restrictions: Non-CDL A B C D L M CDL A B ENDR X N POSITION DESIRED (Complete ONE application for each county and each position you are applying for) County / Location Desired: \_\_\_\_\_ Position Title: Are you available to work: Full-Time Part-Time Shift Work Temporary How did you hear about this position? Are you a current Illinois Tollway employee? Yes \( \bar{\pi} \) No \( \bar{\pi} \) Please list any relatives working for the Illinois Tollway: (Listing any relatives will not improve an individual's hiring prospect) **CITIZENSHIP:** The Tollway does not discriminate on the basis of citizenship status (born or naturalized U.S. citizen, U.S. national, or a person born outside the United States and not a U.S. citizen who is not an unauthorized alien and who is protected from discrimination under the provisions of Section 1324b of Title 8 of the United States Code, as now or hereafter amended.) Please check the appropriate below. U.S. Citizen If Alien Indicate: Permanent Resident Alien Alien Reg. No.: Non-Immigrant Alien Visa Type: Page 1 of 6

### **SUPPLEMENTAL** NAME: \_\_\_\_\_\_ SOCIAL SECURITY (last 4 digits): POSITION TITLE: The Illinois State Toll Highway Authority is an Equal Opportunity Employer and is subject to certain governmental record keeping and reporting requirements for the administration of civil rights laws and regulations. Accordingly, you are being asked to voluntarily respond to this questionnaire by indicating the race(s)/ethnicity(ies) with which you self-identify. Failure to provide this information will not subject you to any adverse treatment. The information obtained will be kept confidential and may only be used in accordance with the provisions of applicable laws, executive orders, affirmative action statistics, and Federal and/or State regulations, including those that require the information to be summarized and reported to the Federal and/or State government for civil rights enforcement. When reported, data will not identify any specific individual. Please indicate the race(s)/ethnicity(ies) that apply to you. Gender: Male ( ) Female ( ) White not Hispanic Origin. A person having origins in any of the original peoples of Europe, North Africa, or the Middle East. Black or African-American. A person having origins in any of the black racial groups of Africa. Terms such as "Haitian" or "Negro" can be used in addition to Black or African-American. Hispanic or Latino. A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. Asian. A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including, but not limited to, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam. American Indian or Alaska Native. A person having origins in any of the original peoples of North and South America, including Central America, and who maintains tribal affiliation or community attachment. Native Hawaiian or Other Pacific Islander. A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands. Other: \*\*\*Completion of this form is optional\*\*\*

Page 2 of 6

## EMPLOYMENT RECORD List and describe your work experience in the last ten (10) years. Attach additional sheets if necessary. List in order, starting with present or most recent experience. Include any relevant volunteer work experience. Previous applications will not be considered – Complete this form in **DETAIL**. Current (or last) Employer: Street Address: \_\_\_\_ City: State: Position Title: Average Number of Hours Worked Per Week: Highest Salary: \$ Per: Yr./Mo./Wk. Dates of Employment: Month Year To Month Year Total Years Currently employed: Yes No No Months Supervisor's Name: Full-Time Part-Time Volunteer Describe the duties and responsibilities for each title separately: Reason for Leaving: Past Employer: Position Title: Average Number of Hours Worked Per Week: \_\_\_\_\_ Highest Salary: \$\_\_\_\_\_ Per: Yr./Mo./Wk.\_\_\_\_ Dates of Employment: Month Year To Month Year Total Years Currently employed: Yes No Months Supervisor's Name: Full-Time Part-Time Volunteer Describe the duties and responsibilities for each title separately: Reason for Leaving:

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Position Title:		
Average Number of Hours Worked Per Week:		
Dates of Employment: Month Year	To Month Year	Total Years
Currently employed: Yes No No		Months
Supervisor's Name:	Full-Time	Part-Time Volunteer
Describe the duties and responsibilities for each tit	le separately:	
Reason for Leaving:		
Past Employer:		
Street Address:	City:	State:
Position Title:		
Average Number of Hours Worked Per Week:	Highest Salary: \$	Per: Yr./Mo./Wk
Dates of Employment: Month Year	To Month Year	Total Years
Currently employed: Yes No No		Months
Supervisor's Name:	Full-Time	Part-Time Volunteer Volunteer
Describe the duties and responsibilities for each title	le separately:	
Reason for Leaving:		
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#### **EXPLANATION OF TERMS**

**AA – Affirmative Action –** The legal concept mandated under Executive Order 11246 which requires an employer to do more than ensure employment neutrality in recruitment, hiring and promotion of qualified individuals in order to overcome the effects of past systemic exclusion and discrimination.

**AAP – Affirmative Action Plan –** A written document which encompasses the EEO policy and all the actions necessary to create a non-discriminatory work environment. Including the development of numerical goals for established Affirmative Action Groups when underutilization of such groups has been identified.

**Affirmative Action Program (AAP)** – A written program, meeting the requirements of 41 CFR Part 60-2, in which an employer annually details the steps it will take to ensure equal employment opportunity.

**Accessibility** – The extent to which a facility is readily approachable and usable by individuals with disabilities.

**Adverse Impact** – A theory of employment discrimination (also referred to as disparate impact, disparate effect, adverse effect) which occurs when an employer's policy or practice, neutral on its face and in its application, has a negative effect on the employment opportunities of Affirmative Action Groups.

**Affirmative Action Groups** – For the development of an AAP by a state entity, this refers to African Americans, Hispanics, Females, Asians, Native Americans and People with Disabilities.

**CEO – Chief Executive Officer –** The individual ultimately responsible for the operation of an agency.

**DHR** – Department of Human Rights

**Disability** – As used in Section 2520.700 Department Rules of the "disability" means a mental or physical condition (other than pregnancy), lasting six months or longer, that limits the amount or kind of work an individual can perform.

**Disparate Treatment** – A theory of employment discrimination which occurs when an employer treats protected class employees differently than non-protected class employees in similar situations.

**Equal Employment Opportunity (EEO)** – EEO is achieved when all terms and conditions of employment and management decisions are consistently bason on job related factors, without regard to race, color, disability, national origin, age, religion, or sex.

**Equal Employment Opportunity Commission (EEOC)** – DHR's federal counterpart; the agency which implements the Civil Rights Act of 1964 and other statutes.

**Final Availability Percent (FAP)** – The percentage of Affirmative Action Groups that can reasonably be expected to be available for employment.

**Handicap** – For purposes of non-discrimination under the Human Rights Act, Section 1-103(I), a handicap is a determinable physical or mental characteristic of a person, including, but not limited to, a determinable physical characteristic which necessitates the person's use of a guide, hearing or support dog, the history of such characteristic, or the perception of such characteristic by the person complained against, which may result from disease, injury, congenital condition of birth or functional disorder and which characteristic is unrelated to the person's ability to perform the duties of a particular job or position.

**Numerical Goal** – Means the number of members of an affirmative action group which have been determined to be available to an agency for employment in each of the EEO job categories.

**Parity** – Achieved when availability and utilization are equal.

**Protected Class –** Various groups of people protected under the Human Rights Act.

**Programmatic Goal** – Programmatic goal is an agency's fiscal year strategy to address EEO problem areas or to enhance its affirmative action program through recruitment or training efforts.

**Reasonable Accommodation** – If an employee or applicant who is disabled has the skills necessary to perform the essential functions of a job, an employer must make reasonable accommodations for that person to do the job.

**Underutilization** – The number of additional persons in a particular Affirmative Action Group which is necessary to achieve parity with the availability of that group in the labor force.

#### **EEO Job Categories and Interpretative Guidelines**

<u>Officials/Managers (Code 1)</u> — Occupations in which employees set broad policies, exercise responsibility for executive of these policies, or direct individual departments or special phases of the agency's operations, or provide specialized consultation on a regional, district or area basis. Includes: Department Heads, Bureau Chiefs, Division Chiefs, Directors, Deputy Directors, Controllers, Examiners, Wardens, Superintendents, Sheriffs, Police and Fire Chiefs and Inspectors.

<u>Professionals (Code 2)</u> — Occupations which require specialized and theoretical knowledge which is usually acquired through college training or through work experience and other training which provides comparable knowledge. Includes: Personnel and Labor Relations Workers, Social Workers, Doctors, Psychologists, Registered Nurses, Economists, Dieticians, Lawyers, System Analysts, Accountants, Engineers, Employment and Vocational Rehabilitation Counselors, Teachers or Instructors, Police and Fire Captains and Lieutenants.

<u>Technicians (Code 3)</u> — Occupations which require a combination of basic skill or technical knowledge and manual skill which can be attained through specialized post-secondary school education or through equivalent on-the-job training. Includes: Computer Programmers and Operators, Draftsmen, Foremen and Assistant Foremen, Plaza Supervisors and Assistant Plaza Supervisors, Surveyors, Licensed Practical Nurses, Photographers, Radio Operators, Telecommunicators, Technical Illustrators, Highway Technicians, Technicians (medical, dental, electronic, physical sciences), Assessors, Inspectors, Police and Fire Sergeants.

Office/Clerical (Code 5) – Occupations in which workers are responsible for internal and external communication, recording and retrieval of data and/or information and other paper work required in an office. Includes: Bookkeepers, Messengers, Office Machine Operators, Section and Parts Clerks, Clerk Typists, Stenographers, Court Transcribers, Hearing Reporters, Statistical Clerks, Dispatchers, License Distributors, Payroll Clerks.

**Skilled Craft Workers (Code 7)** – Occupations in which workers perform jobs which require special manual skills and a thorough and comprehensive knowledge of the processes involved in the work which is acquired through on-the-job training and experience or through apprenticeship or other formal training programs. Includes: Mechanics and Repairmen, Electricians, Heavy Equipment Operators, H-4 & 6 Workers, Stationary Engineers, Skilled Machining Occupations, Carpenters, Compositors and Typesetters.

<u>Service Maintenance (Code 8)</u> — Occupations in which workers perform duties which result in or contribute to the comfort, convenience, hygiene or safety of the general public, or which contribute to the upkeep and care of buildings, facilities or grounds of public property. Workers in this group may operate machinery. Includes: Chauffeurs, Laundry and Dry Cleaning operatives, Truck Drivers, Bus Drivers, Garage Laborers, Custodial Personnel, Gardeners and Ground Keepers, Refuse Collectors, Construction Laborers, Janitors and Toll Collectors.