



Record of Meeting | March 30, 2023

The Illinois State Toll Highway Authority's ("Tollway") Board of Directors met in regular session on Thursday, March 30, 2023. The meeting was held pursuant to the By-Laws of the Tollway upon call and notice of the meeting executed by Chairman Arnaldo Rivera and posted in accordance with the requirements of the Open Meetings Act, 5 ILCS 120/1, *et seq.*

Due to necessary precautions relating to COVID-19, in accordance with the Gubernatorial Disaster Proclamation and current conditions, and consistent with the Open Meetings Act, it was determined by Chairman Rivera that an in-person meeting of the body was neither practical nor prudent. In compliance with all conditions of Section 7(e) of the Open Meetings Act, 5 ILCS 120/7(e), the Board meeting was conducted by audio conference. A telephone access number was provided for members of the public to monitor and/or participate in the meeting.

[*Bolded entries indicate issues which may require follow-up to present or report to the Board.*]

Call to Order / Roll Call

Chairman Rivera called the meeting to order at approximately 10:00 a.m. He asked the Board Secretary to call the roll, those Directors present and absent being as follows:

Board Members Present:
Director James Connolly
Director Jacqueline Gomez
Director Scott Paddock
Director Gary Perinar
Director James Sweeney
Chairman Arnaldo Rivera

Board Members Not Present:
Governor JB Pritzker <i>[ex officio]</i>
Secretary Omer Osman <i>[ex officio]</i>
Director Karen McConnaughay

Chairman Rivera acknowledged the recent unexpected passing of Director Alice Gallagher. He highlighted Director Gallagher's contributions as a dedicated public servant and a key member of the Tollway Board of Directors for the past four years. Chairman Rivera then opened the floor to Directors and staff, who proceeded to share their thoughts on Director Gallagher's contributions and role in shaping the agency.

Chairman Rivera welcomed Illinois State Police Troop 15 Captain Linda Mandat to provide the monthly safety message.



Safety Message

Captain Mandat stated that April is Distracted Driving Awareness month. She cautioned motorists against talking or texting or engaging in any other activity that takes attention away from driving. Captain Mandat stated that thus far in 2023, the Illinois State Police have issued 1300 citations and 1900 warnings for distracted driving. She additionally reminded drivers to follow the speed limit, drive sober and buckle up to safeguard other drivers, emergency responders, and workers in construction zones, which in turn provides a safer commute for all motorists.

Public Comment

Chairman Rivera opened the floor for public comment.

The following individuals addressed the Board, each offering comments concerning the Tollway's ongoing negotiations with the American Federation of State, County, and Municipal Employees Union ("AFSCME"):

- Kelsey Musich, Senior Environmental Planner, Illinois Tollway
- Stephen Mittons, AFSCME Representative
- David Cedeno, Assistant Project Engineer, Illinois Tollway

Chairman Rivera thanked the speakers for their comments.

Chair's Items

Item 1: Approval of the Minutes of the Minutes of the Regular Board of Directors Meeting held February 23, 2023.

Chairman Rivera entertained a motion to approve **Chair's Item 1**, the Minutes of the Regular Board of Directors meeting held February 23, 2023, as presented. Director Perinar made a motion to approve the Minutes, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED



Item 2: Approval of the Minutes of the Executive Session of the Regular Board of Directors Meeting held February 23, 2023.

Chairman Rivera stated that without objection, action on Chair's Item 2 will be deferred until after consideration in Executive Session.

Item 3: Committee Reports

Chairman Rivera dispensed with committee reports, noting that Directors were present for the committee meetings.

Item 4: Resolution authorizing the renaming of pedestrian bridge in honor of Director Alice Fitch Gallagher.

Chairman Rivera read into the record the following resolution authorizing the renaming of the pedestrian bridge between the Villages of Western Springs and Hinsdale in honor of Director Gallagher:

Background

Alice Gallagher served as a member of the Board of Directors of The Illinois State Toll Highway Authority ("Tollway") from February 28, 2019 through March 21, 2023. She also served as Chair of the Board's Audit Committee. Through Director Gallagher's leadership, the Tollway enhanced the public trust through transparency and accountability, enhanced customer service, maintained financial integrity, promoted the regional economy, embraced collaboration, supported environmental sustainability, and furthered the preservation of the Tollway system and improvements to the regional transportation network.

Also, consistent with Director Gallagher's dedication to community of Western Springs, she supported the Tollway's construction of the pedestrian bridge over the I-294 Central Tri-State toll road, connecting the villages of Western Springs and Hinsdale.

Director Gallagher passed away on March 21, 2023. The Tollway and the State of Illinois will benefit from her leadership and commitment for years to come.

Resolution

As a sign of respect and as an expression of our deep appreciation, admiration, and gratitude to Director Gallagher for her valued contributions to the Tollway, the members of the Board of Directors of The Illinois State Toll Highway Authority, on behalf of themselves, the Tollway's Executive Director, and all Tollway employees, hereby resolve that the pedestrian bridge connecting Western Springs and Hinsdale is hereby



renamed and shall henceforth be known as the Alice Fitch Gallagher Memorial Bridge. As further commemoration, this Resolution shall be included, in full, in the minutes of The Illinois State Toll Highway Authority.

Chairman Rivera entertained a motion to approve **Committee Chair's Item 4**. Director Perinar made a motion to approve this item, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED.

Item 5: Additional Items

Chairman Rivera, having no further items, turned the floor over to Executive Director Cassandra Rouse.

Executive Director's Items

Executive Director Rouse echoed comments from Chairman Rivera, Directors and staff regarding Director Gallagher and her contributions to the agency. She commended Director Gallagher as a voice of reason and integrity, and she acknowledged Director Gallagher's leadership and advocacy for all communities along the Tri-State Tollway (I-294) and agency customers. Executive Director Rouse expressed her gratitude and offered the agency's condolences to Director Gallagher's family, friends, and constituents of Western Springs.

Executive Director Rouse next thanked the Board for its approval of over \$2.5 billion in construction contracts over the last two and a half years, leading to active construction work on the Tollway system and the creation and maintenance of regional construction sector jobs. She further stated that 2023 would be one of the most significant years in construction, with approximately \$900 million going toward construction spend, one of largest in Tollway program history. Executive Director Rouse highlighted that the Tollway continues to work to provide a safe and efficient system while ensuring the highest level of service to customers.

Executive Director Rouse introduced Jeff Donoghue, Chief Operating Officer, to present to the Board a customer service overview. [See attached presentation.](#)

Executive Director Rouse, having no further items to report, returned the floor to Chairman Rivera.



Items for Consideration

Finance

Item 1: Award of Contract 22-0169 to RSUI Indemnity Company, Westchester Fire Insurance Company, Lloyd's of London, Westchester Surplus Lines Insurance Company, and Colony Specialty Insurance Company for the purchase of Property Insurance Program Services through the insurance broker, Mesirow Insurance Services, Inc. for the combined annual premium of \$2,157,887.00 for a one-year term (Order Against CMS Master Contract).

Item 2: Approval of the Retiree Health Insurance Premium for 2022 and the underpaid premiums for the period of January 1, 2022 to December 31, 2022 in the total amount of \$9,087,237.71 to Central Management Services ("CMS") per the State Employees Group Insurance Act (5 ILCS 375/11).

Item 3: Authorize \$500 million of Revenue Bonds to finance Move Illinois Program.

Chairman Rivera entertained a motion to consolidate for consideration and action Finance Items 1-3. Director Perinar made a motion to consolidate, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

The motion to consolidate having carried, Chairman Rivera entertained a motion to approve **Finance Items 1-3**. Director Perinar made a motion to approve these items, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

Facilities & Fleet Operations



Item 1: Amendment to Contract 13-0171 with Genuine Parts Company for the purchase of Vendor Managed Inventory Program Services in an amount not to exceed \$4,000,000.00 (Tollway Request for Proposal).

Item 2: Award of Contract 21-0205R to Reliable Fire Equipment Co. (d.b.a. Reliable Fire & Security) for the purchase of Fire Alarm Inspection and Repair Services in an amount not to exceed \$599,800.00 (Tollway Invitation for Bid – Small Business Set-Aside).

Chairman Rivera entertained a motion to approve **Facilities & Fleet Operations Item 1**. Director Perinar made a motion to approve this item, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

Chairman Rivera entertained a motion to approve **Facilities & Fleet Operations Item 2**. Director Perinar made a motion to approve this item, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

Engineering

Item 1: Award of Contract I-22-4877 to Engineered Services, Inc. dba Powerlink Electric for Utility Conduit Installation on the Tri-State Tollway (I-294) between Mile Post 16.9 (Harlem Avenue) and Mile Post 17.6 (95th Street) in the amount of \$793,643.30.

Item 2: Award of Contract I-20-4724 to Foundation Mechanics, LLC for Thomas Drive Reconstruction on the Elgin O'Hare Western Access (I-490) at Mile Post 16.8 (I-490 and Illinois Route 390 Interchange) in the amount of \$2,149,416.56.

Item 3: Award of Contract RR-22-4876 to Sheridan Plumbing & Sewer, Inc. for Clean and Televisive Drainage System on the Illinois Route 390 (IL 390) between Mile Post 5.8 (US 20 Lake Street) and Mile Post 7.7 (IL 19 Irving Park Road) in the amount of \$1,242,054.50.



Item 4: Award of Contract RR-22-4878 to Lorig Construction Company for Roadway and Bridge Rehabilitation on the Veterans Memorial Tollway (I-355) between Mile Post 21.3 and Mile Post 22.0 (I-88 Ramps) in the amount of \$3,376,940.55.

Item 5: Extra Work Order on I-18-4705 to Judlau Contracting, Inc. for Elgin O'Hare Western Access Tollway (I-490) Interchange Construction on the Jane Addams Memorial Tollway (I-90) from Mile Post 73.5 (Higgins Creek) to Mile Post 74.7 (Mount Prospect Road) in the amount of \$4,485,000.00, increasing the upper limit of compensation from \$86,029,117.10 to \$90,514,117.10.

Item 6: Extra Work Order on I-21-4738 to Lorig Construction Company for Railroad Retaining Wall Construction on the Elgin O'Hare Western Access Tollway (I-490) South of Grand Avenue to Irving Park Road (IL 19), Tri-State Tollway (I-294) to Franklin Avenue, and Mile Post 5.6 (Touhy Avenue IL 72) to Mile Post 5.75 (Old Higgins Road) in the amount of \$2,591,550.75, increasing the upper limit of compensation from \$109,976,724.88 to \$112,568,275.63.

Item 7: Acceptance of Proposal from H.W. Lochner, Inc. on Contract I-22-4750 for Design Services on the Elgin O'Hare Western Access Tollway (I-490) between Illinois Route 390 and Irving Park Road in an amount not to exceed \$7,303,285.02.

Item 8: Acceptance of Proposal from Ames Engineering, Inc. on Contract RR-22-4864 for Design Services Upon Request, Systemwide in an amount not to exceed \$2,000,000.00.

Chairman Rivera entertained a motion to consolidate for consideration and action Engineering Items 1-8. Director Perinar made a motion to consolidate, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

The motion to consolidate these items having carried, Chairman Rivera entertained a motion to approve **Engineering Items 1-8**. Director Perinar made a motion to approve these items, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:



Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

Legal

Chairman Rivera stated that without objection, action on Legal Item 1 will be deferred until after consideration in Executive Session.

Item 1: Authorization to Enter into a Workers' Compensation – DeWayne Henderson. As discussed in Executive Session.

Business Systems

Item 1: Award of Contract 23-0002 to Accenture LLP for the purchase of Toll Technology Revenue and Maintenance Services in an amount not to exceed \$50,227,833.00 (Tollway Sole Source).

Chairman Rivera entertained a motion to approve **Business Systems Item 1**. Director Perinar made a motion to approve this item, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

Executive Session

Chairman Rivera called for a motion to enter Executive Session pursuant to exceptions provided in Section 2(c)(1), (4), (11) and (21) of the Open Meetings Act, 5 ILCS 120/2(c)(1), (4), (8), (11) and (21), to consider Tollway matters related to personnel, evidence or testimony presented in an open hearing, pending or probable litigation and the minutes of closed meetings. Director Perinar made a motion, pursuant to the sections specified, to enter Executive Session, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)



Nays: (0)

The motion PASSED

At approximately 10:07 a.m., the Board entered Executive Session.

Return from Executive Session and Action (if any)

At approximately 10:58 a.m., the Board re-entered the public session of the Meeting.

Chair's Item 2: Approval of the Minutes of the Executive Session of the Board of Directors Meeting held February 23, 2023.

Chairman Rivera entertained a motion to approve **Chair's Item 2**, as presented. Director Perinar made a motion to approve the Minutes, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

Legal Item 1: Authorization to Enter into a Workers' Compensation – DeWayne Henderson. As discussed in Executive Session.

Chairman Rivera entertained a motion to approve **Legal Item 1**, as discussed in Executive Session. Director Perinar made a motion to approve this item, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

Adjournment



There being no further business before the Board, Chairman Rivera entertained a motion to adjourn. Director Perinar made a motion to adjourn, seconded by Director Gomez. Chairman Rivera asked that the roll be called on the motion, the vote of yeas and nays being as follows:

Yeas: Director Perinar, Director Gomez, Director Connolly, Director Paddock, Director Sweeney, Chairman Rivera (6)

Nays: (0)

The motion PASSED

The Meeting adjourned at approximately 11:03 a.m.

Minutes taken by: _____

Christi Regnery
Board Secretary
Illinois State Toll Highway Authority

CUSTOMER SERVICE OVERVIEW





Safety

Open Road Tolling revolutionizes safety over main line Toll Plazas



Convenience

Transponders and online payments expand opportunities for customers to conveniently pay tolls and avoid fees



Traffic Improvement

Traffic times reduced across the board by minimizing requirements to slow and stop for tolls



Enhanced Customer Service

Expand payment options to ensure all customers have an opportunity to experience the benefits of the Tollway system

GOALS FOR IMPROVED USER EXPERIENCE

The Tollway has been leading the way by making decades-long investments in improved roadway and toll paying experience, including one of the first systems to introduce open road tolling. This set up the Tollway to be uniquely positioned to respond to the pandemic in a customer-first approach.



Pay By Plate

New plate-based online payment option to ensure customers have easy way to pay grace period tolls



I-PASS Assist

Expanded benefits to include fee dismissal for income-eligible customers and reduced start-up cost



Invoicing

Tiered approach to invoicing customers over 120-day period, with lower fees instead of potential \$20 fines



Amnesty

Between June 2020 and June 2022, \$20 and \$50 violation fines assessed prior to March 2020 were reduced to \$3 to align with new invoicing model

REFORM & RELIEF

The Tollway maintains a 14-day grace period – longest in the industry – that allows customers to pay unpaid tolls with no additional fines or fees.

OPTIONS FOR CUSTOMERS

- ✓ More than 5.3 million I-PASS accounts
- ✓ Pay By Plate online payment option adopted by over 3.2 million customers
- ✓ Launched smartphone app for I-PASS and Pay By Plate – in use by 560,000 customers
- ✓ I-PASS Assist for income-eligible customers includes more than 14,600 active accounts



PAY-BY-PLATE

VIOLATION PROGRAM

Prior to receiving a notice with violation fines, customers will have options.



Notice of Violation

Will receive additional 30 days notice that toll violation fines may be imposed (after initial 120 day invoice period)



Due process

Have the opportunity to contest the violations



Last Chance Discount

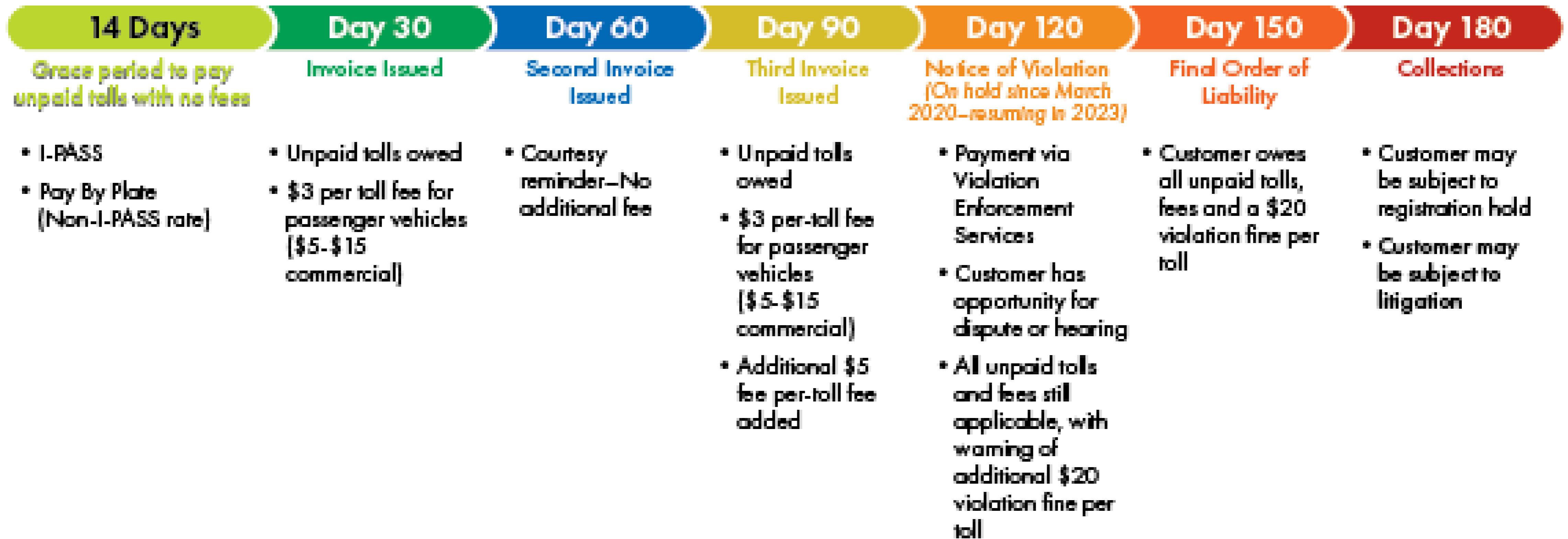
May qualify for six-month grace period and Last Chance Discount of up to 50 percent reduction in fees



I-PASS Assist

May qualify for I-PASS Assist and have fees waived

TOLL PAYMENT TIMELINE



THANK YOU

