



ILLINOIS TOLLWAY NEWS

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ILLINOIS I-PASS ASSIST PROGRAM EXPANDS TO INCLUDE ADDITIONAL FEE RELIEF

Tollway continues to expand relief for working individuals and families

DOWNERS GROVE, IL – The Illinois Tollway today further expanded its I-PASS Assist program to include additional fee dismissal for low-wage working families.

“Over the last several years, the Tollway has reworked its entire model to improve the disparate impact fines and fees have on working families,” said Illinois Tollway Interim Executive Director Lanyea Griffin. “The changes we’re advancing today will help prevent working families from carrying the burden of fines and fees that too often affects those who can least afford it.”

Specifically, the Tollway’s Board of Directors today green-lighted additional changes to I-PASS Assist to enhance the relief to customers through retroactive fee dismissal for qualified customers, as well as to expand partnerships with state agencies to maximize enrollment under the program. This, in addition to the Tollway’s two-year amnesty efforts, stands to ensure the agency’s progress towards equity and fairness continues.

To qualify for I-PASS Assist, customers must apply through the Illinois Tollway, which verifies the customer’s income eligibility with the Illinois Department of Revenue. Moving forward, the Tollway aims to partner with additional agencies to promote enrollment and ensure benefits are realized by all who qualify

Thanks to previous expansion efforts, enrollees of the program also qualify for a \$20 incentive (while supplies last) and a free I-PASS transponder. To date, over 5,000 customers have enrolled in the program.

In 2020, the Illinois Tollway advanced critical reforms through the Tolling 2020 relief program, which advanced sweeping amnesty and fine reductions for all Tollway customers with outstanding fines, while drastically reducing the initial costs associated with unpaid tolls for passenger vehicles. Since then, the Tollway’s amnesty efforts provided millions in relief to customers through the drastic reduction in fines.

About the Illinois Tollway

The Illinois Tollway is a user-fee system that receives no state or federal funds for maintenance and operations. The agency maintains and operates 294 miles of roadways in 12 counties in Northern Illinois, including the Reagan Memorial Tollway (I-88), the Veterans Memorial Tollway (I-355), the Jane Addams Memorial Tollway (I-90), the Tri-State Tollway (I-94/I-294/I-80) and the Illinois Route 390 Tollway.

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